



2018-2019 EMS LEADERSHIP ACADEMY LEVEL I-IV WORKSHOP REGISTRATION

To register, please complete the following registration form and return this form to Emma Smythe at the Michigan Center for Rural Health. Thank you!

EMS Personnel Information:

Name: _____

Title: _____

Agency & Address: _____

Email: _____

Phone Number: _____

Payment Information (for \$100.00 Deposit):

Check (Please Mail to MCRH Office) OR Credit Card Payment: MasterCard Visa

Name on Card: _____

Address: _____

Zip Code: _____

Card Number: _____

3-Digit Security Code: _____

Expiration Date: _____

Signature: _____

Please Choose Workshops You Choose to Attend Below:

Level IV: March 24-25, 2018

Level I: April 28-29, 2018

Level II: 2019 TBD

Level III: 2019 TBD

FOR MORE INFORMATION PLEASE CONTACT:

Emma Smythe

Rural Health Programs Coordinator

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Michigan State University, East Lansing, MI 48824

Phone: 517-355-7757 or Email: Emma.Smythe@hc.msu.edu

Fax: 517-432-0007



EMS LEADERSHIP ACADEMY LEVEL I-IV INFORMATION

General Information:

Location:

All workshops will take place at the *Soaring Eagle Casino and Resort in Mt. Pleasant, MI*. A rooming rate is set up if lodging is needed. Information will be sent to you via email on hotel accommodations through the Michigan Center for Rural Health (MCRH) prior to the upcoming workshop. Participants are responsible for all lodging costs.

Cost: The tuition is \$500.00 **which is covered by the MCRH for the first 26 registrants**. A waiting list will be started after the first 25 registrations have been received.

Lunch and refreshments will be provided.

Each level builds on the previous one, so a person must have already taken a previous level prior to signing up for the next one (i.e. Level I workshop must be attended before attending Level II). If you plan on attending all workshops, you may register for all four.

****Please register as soon as possible, as space is limited. After receiving your registration, a confirmation email will be sent to the EMS participant from MCRH. There is also a \$100.00 deposit which must be paid to reserve each attendees spot. If you do not cancel your registration TWO weeks prior to the date of the workshop, you will not be refunded your deposit of \$100.00.***

Workshop Information:

Each level is a 15-hour, two-day program. The sessions are designed to be engaging, lively, and participatory, and aim to prepare participants to lead and manage today's EMS.

At the end of each session, participants will receive an EMS leader's tool kit, which includes all presentation material and other documents relevant to the workplace.

Level I: From Management to Leadership of the EMS Organization *(April 28-29, 2018)*

This first level inverts the way we often think about running an EMS organization and shows participants how to manage with leadership in mind. Some topics that will be addressed include: how to blend the roles of both leading and managing; the essential components of a thriving ambulance service; recruiting strategies; and how to improve each member's performance.

Level II: Showing Up as a Leader *(2019 TBD)*

This level prepares the leader to reflect on the basics of leadership and the basic leadership tools of listening, imagining and story telling. Specifics of this workshop include: the characteristics of responsible leadership; barriers to leadership; how to lead/inspire; and using a council process to increase listening and talking.

Level III: Moving Your Organization Forward *(2019 TBD)*

This level tackles moving the EMS organization forward, making change and ensuring the organization avoids trouble and continues to be a place good people want to work. Topics will focus on: identifying what really matters to you, your customers, the public, and your organization; understanding why change is so difficult and how to manage it; strategic alignment; and the Balanced Score Card.

Level IV: Your Specific Role and Challenges: A Retreat *(March 24-25, 2018)*

EMS Leadership Workshop Presenters of [SafeTech Solutions, LLP](#)

John Becknell, PhD, has been involved in EMS for 37 years in North and Central America and the Middle East. He is a social and organization psychologist, along with being a consultant, facilitator, interviewer, researcher, paramedic, supervisor, manager, director, and system developer. John is the founding publisher of *Best Practices in Emergency Services* and the former editor-in-chief of the *Journal of Emergency Medical Services* (JEMS). He has served on numerous national projects, including the EMS Agenda for the Future, and provided the conceptual design for the National EMS Workforce Agenda for the Future (2009).

Aarron Reinert, BA, NREMT-P, is known internationally for his expertise in EMS management, leadership, system design, and applied best practices in rural and small town EMS systems. He is a master teacher and the originator of the EMS Leadership Academy. Aarron is the executive director of a critical care ALS ambulance service in central Minnesota, was appointed to chair the National EMS Advisory Council (NEMSAC), is an officer of the American Ambulance Association, and serves on the board of the National Registry of EMTs.