

Safety Behavior Expectations

Support the Team

I will demonstrate a personal and peer (200 percent) commitment to safety.

- Use peer checking and coaching (5:1).
- Speak up for safety using the ARCC method: **A**sk a question. **M**ake a **R**equest. **V**oice a **C**oncern. If no response, use the **H**elp Chain.

Pay Attention to Detail

I will attend carefully to all of the important details.

- Practice self-checking with STAR: **S**top. **T**hink. **A**ct. **R**eview.

Use a Questioning Attitude

I will both ask questions and question answers.

- Validate and verify.

Communicate Clearly

I am personally responsible for professional, accurate, clear and timely verbal and written communications.

- Use three-way repeat back and read back.
- Ask clarifying questions.
- Use phonetic and numeric clarifications.
- Use SBAR to communicate needs: **S**ituation. **B**ackground. **A**ssessment. **R**ecommendation.