

# Effective Communication: How We Do It In Palliative Care

February 18, 2025  
12 pm – 1 pm EST  
Zoom Webinar

## Special Topics Grand Rounds



**SPEAKER:**  
John Mulder,  
MD, FAAHPM,  
HMDC

## Continuing Education Information

Community Health Workers

Nurses

Physicians

Social Workers

**All Participants who attend the entire session and complete the evaluation form will receive a certificate for 1.0 contact hours. This will allow physicians to self-claim credit for this program.**

Michigan State University College of Nursing is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

The Michigan Center for Rural Health is an approved provider with the Michigan Social Work Continuing Education Collaborative. Approved Provider Number: MICEC-0070

The Michigan Center for Rural Health is an approved provider with the Michigan Community Health Worker Association.

## Objectives:


- Learn how to facilitate effective conversation.
- Highlight negativistic terms used when caring for patients with terminal illness, with suggestions for more appropriate language.
- List techniques for building trust.

## Learning Outcome:

After attending this session, participants will have learned strategies for effective communication with patients and families living with advanced, challenging, and terminal diseases.



Questions? Contact Renee Calkins

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