



McKenzie Health System

Technology, Teamwork and Innovation

Overview

- 25 bed Critical Access Hospital
- Main Service Area is Sanilac County (approx. 42,000)
- Surgical Services, Swing Bed, Inpatient, EMS, Pharmacy, Inpatient & Outpatient Rehab, DI, Lab, CP,
- Cardiac/Pulmonary Rehab. Programs
- ED approx. 5000 annual visits
- Primary Care Providers- 6 locations
- Specialty Services- Orthopedic Surgeon, multiple visiting providers
- Accountable Care Organization

Mission

As MHS leads in transforming how health care is designed and delivered, we emphasize clinical and service excellence and promote access to affordable care. We accomplish this through the combined efforts of our health care team and partnerships with the community and other health care systems.

Objectives

- Identify opportunities in your organization to improve engagement and longevity.
- Describe services that would benefit your population based on data analysis
- Recognize technology opportunities that will improve patient outcomes.

Service Consideration

- Community needs assessment
- Patient surveys
- EMR Data- Hospital and Clinic
- Quality data
- External data- ACO, insurance data

MHS Programs

- Level IV Trauma Center
- Acute Heart Attack Ready certification
- Acute Stroke Ready Certification
- Geriatric Level 3 certified
- Oxyfree ED
- Patient Centered Medical Home

Leveraging Technology

- Inpatient/ED Telehealth Services
 - Intensivist, Neurology, Social Work, Pulmonology, Cardiology.
- Outpatient Telehealth Services
 - Psychiatry, Rheumatology, Cardiothoracic, Therapy, Primary Care, After Hours sick visit clinic
- Education- staff and community

Employee Engagement & Longevity

- Culture of Safety Survey
 - 90% of MHS employees rated their work unit/area “Excellent” or “Very good”, national average was 69%
- Retention- 85%
- Growth and development

Our Vision

McKenzie Health System will improve the quality of life in our community through an integrated health care delivery system that is characterized by collaboration, innovation, technology and value.

Thank you

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