

# Michigan Critical Access Hospital Quality Network

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AUGUST 20, 2021

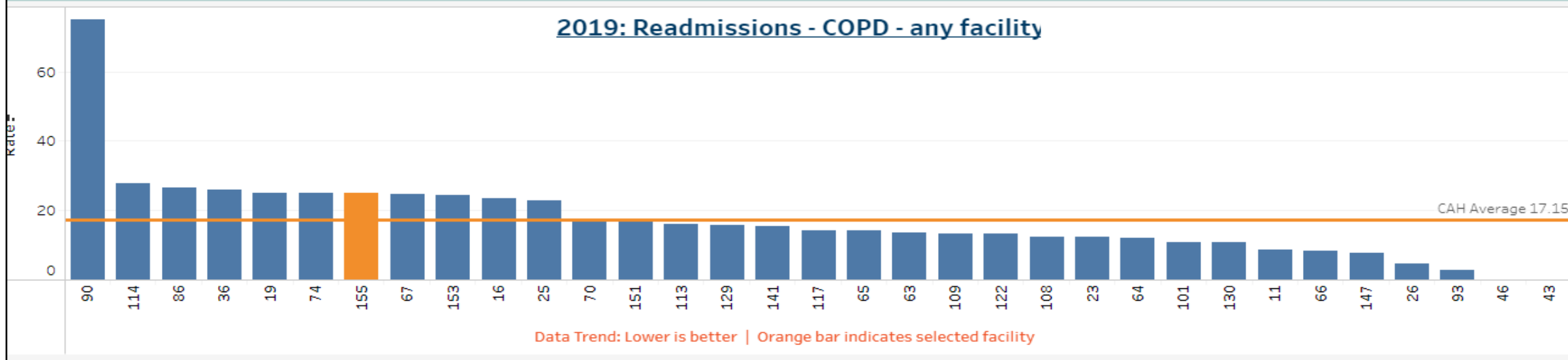
PROMOTING EFFECTIVE  
COMMUNICATION AND  
COORDINATION OF  
CARE

# MICAH QN Strategy Group #3

## Critical Access Hospital Comparison



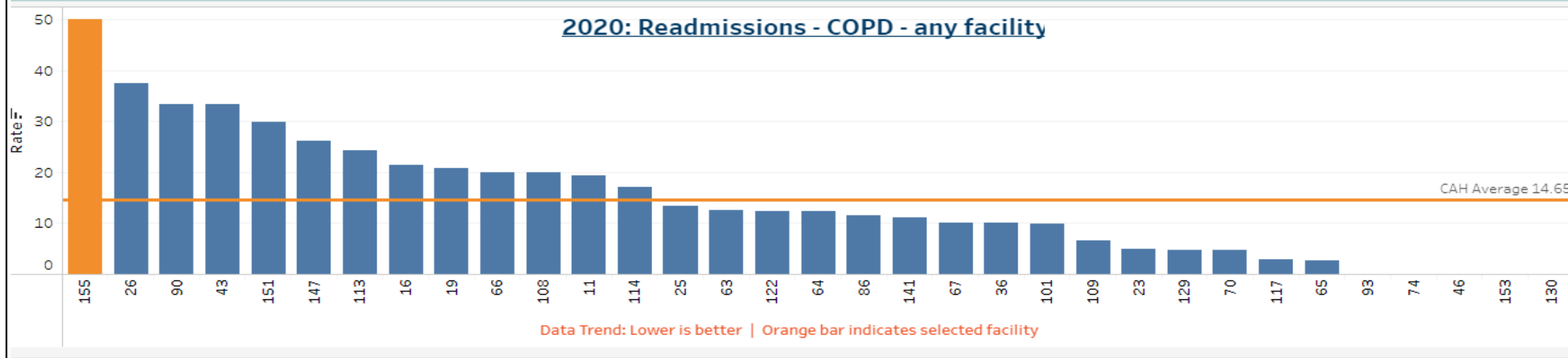
2019: Readmissions - COPD - any facility



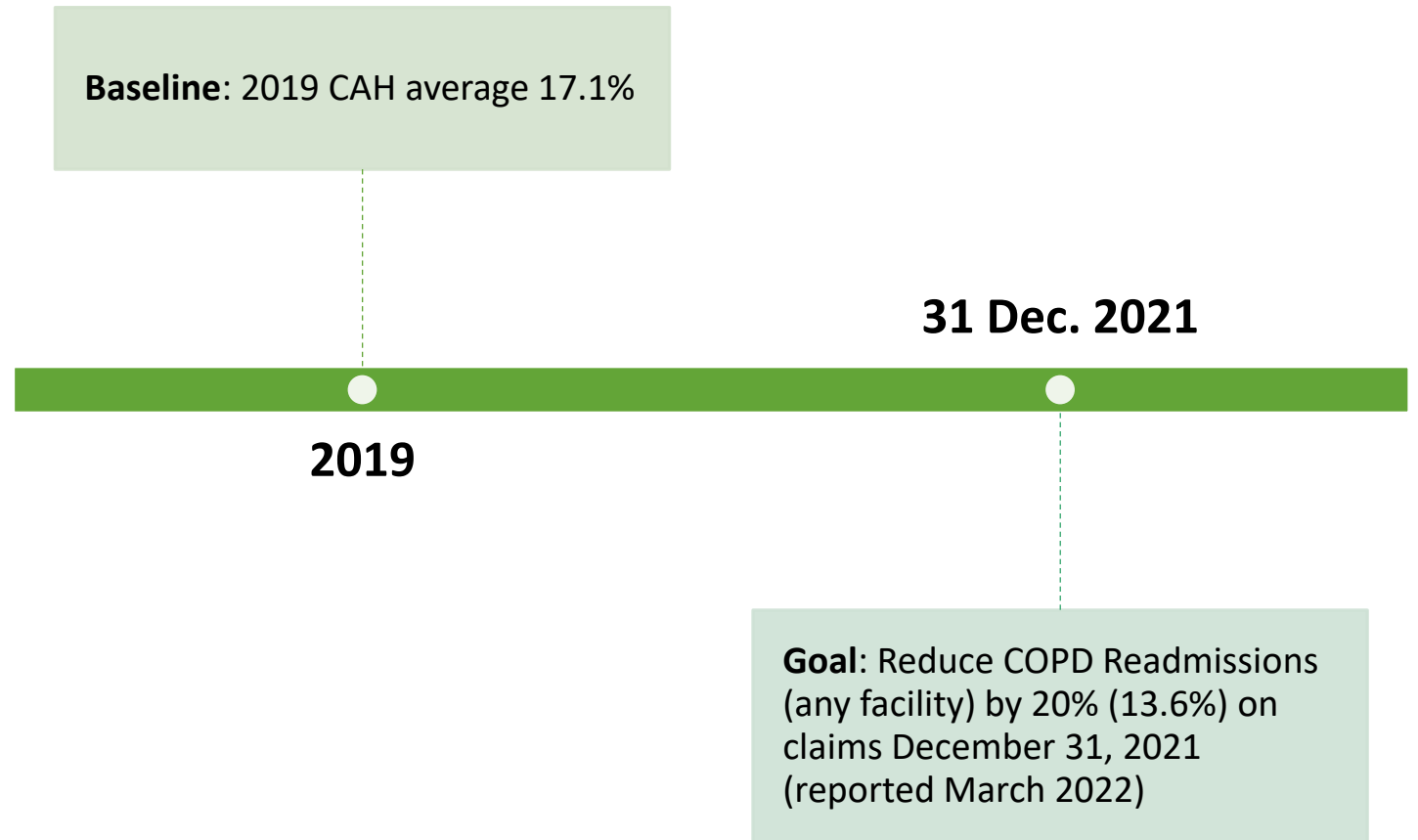
## Critical Access Hospital Comparison



2020: Readmissions - COPD - any facility



# Goal Setting



# COPD Readmissions – Lessons Learned from Consistent Performers\*

- Darcy Donnelly, Aspirus Iron River, Ironwood, Ontonagon and Keweenaw
- Jennifer Anderson and Steve Dexter, Sparrow Ionia

\*CAHs performing at a rate consistent with OR better than MI CAH average 2018 – Q3 2020 (KeyMetrics)

## What's working well? Were/are there any barriers?

- Identifying/tracking/analyzing patient demographics (health literacy, smoking, etc.)
- COVID impact (higher mortality?)
- Existing COPD readmission initiatives/projects that have resulted in a positive impact
- Barriers
- How do you engage frontline caregivers in the process improvement?



# Reminders

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- Don't forget to check out the [COPD Resource Repository](#), compiled by Strategy Group #3!
- New Meeting Date/Time!
  - Third Thursday of each month at 2pm EST
  - Reach out to Sara ([wriugh454@msu.edu](mailto:wriugh454@msu.edu)) if you'd like to join the Strategy Group!

# Thank you!

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