

# CMS STAR RATING METHODOLOGY

**To have an overall hospital quality star rating calculated, hospitals must have a minimum of three measures in at least three groups, one of which must be from an outcome group:**

- **Safety of Care**
- **Mortality**

**Score is calculated based on simple average of the measure score within each measure group\*.**

**\*Measure group weights are re-proportioned if no measure are available in a measure group.**

## MORTALITY

- Death rate for a variety of patient groups.
- 7 Measures
- Weighted Value – 22%

## SAFETY OF CARE

- HAI's and Complications.
- 8 Measures
- Weighted Value – 22%

## READMISSION

- Readmission rates/Hospital return days.
- 11 Measures
- Weighted Value – 22%

## PATIENT EXPERIENCE

- CAHPS at least 100 returned surveys.
- 8 Measures
- Weighted Value – 22%

## TIMELY & EFFECTIVE CARE

- Consolidates process measures from Effectiveness of Care, Timeliness of Care, and Efficient Use of Medical Imaging Groups.
- 13 Measures
- Weighted Value – 12%



## 2022 CMS STAR RATED MI CRITICAL ACCESS HOSPITALS

### 5 STAR RATINGS

- Bronson Lakeview Hospital
- St. Mary's Standish Community Hospital
- Sparrow Eaton Hospital
- Spectrum Gerber Hospital

### 4 STAR RATINGS

- Aspirius Ironwood Hospital
- My Michigan Medical Center Gladwin
- OSF St. Francis Hospital

### 3 STAR RATINGS

- Aspirius Iron River Hospital
- Aspirius Keweenaw Hospital
- Sparrow Clinton Hospital
- Spectrum Health Pennock

**37% OF CAH  
RECEIVED A STAR  
RATING IN 2022**

# CMS STAR RATING 4/1/21 – 3/31/22



Critical Access Hospital	Star Rating	# Surveys	Response Rate %
ASPIRUS IRONWOOD HOSPITAL	3	104	22
UP HEALTH SYSTEM - BELL	4	215	27
MYMICHIGAN MEDICAL CENTER GLADWIN	4	117	38
OSF ST FRANCIS HOSPITAL AND MEDICAL GROUP	4	304	28
SPARROW CLINTON HOSPITAL	4	214	34
SPARROW EATON HOSPITAL	4	212	32
SPARROW IONIA HOSPITAL	4	230	31
SPECTRUM HEALTH GERBER MEMORIAL	4	276	22
SPECTRUM HEALTH PENNOCK	4	293	24
BRONSON LAKEVIEW HOSPITAL	5	168	26
MUNSON HEALTHCARE CHARLEVOIX HOSPITAL	5	321	29
ASCENSION STANDISH COMMUNITY HOSPITAL	5	115	28
SCHEURER HOSPITAL	5	141	42

Number of CAH	37	
Number of CAH with reported rating	13	35%
CMS 5 Star	4	31%
CMS 4 Star	8	62%
CMS 3 Star	1	8%
Number of CAH with completed surveys	27	73%
Number of CAH with completed surveys and no rating	14	38%
CAH within 10 surveys of 100	5	36%
CAH within 20 surveys of 100	3	21%
Number of CAH with no reported survey	10	27%

# CMS STAR RATING

## 7/1/2021 – 6.30.2022

Number of CAH	37	
Number of CAH with reported rating	14	7%
CMS 5 Star	7	50%
CMS 4 Star	6	43%
CMS 3 Star	1	7%
Number of CAH with completed surveys	27	73%
Number of CAH with completed surveys and no rating	13	35%
CAH within 10 surveys of 100	0	0%
CAH within 20 surveys of 100	4	31%
Number of CAH with no reported survey	10	27%

Critical Access Hospital	Star Rating	# Surveys	Response Rate %
ASPIRUS IRONWOOD HOSPITAL	3	112	23
UP HEALTH SYSTEM - BELL	4	211	28
MYMICHIGAN MEDICAL CENTER GLADWIN	5	104	37
OSF ST FRANCIS HOSPITAL AND MEDICAL GROUP	5	307	28
SPARROW CLINTON HOSPITAL	4	217	35
SPARROW EATON HOSPITAL	4	221	33
SPARROW IONIA HOSPITAL	5	225	31
SPECTRUM HEALTH GERBER MEMORIAL	4	303	24
SPECTRUM HEALTH PENNOCK	4	264	23
BRONSON LAKEVIEW HOSPITAL	5	164	26
MUNSON HEALTHCARE CHARLEVOIX HOSPITAL	5	340	31
ASCENSION STANDISH COMMUNITY HOSPITAL	5	121	30
SCHEURER HOSPITAL	5	127	44
HILLS & DALES GENERAL HOSPITAL	4	105	46

# STAR RATING

## 10/01/2021 – 09/30/2022

Critical Access Hospital	Star Rating	# Surveys	Response Rate %
ASPIRUS IRONWOOD HOSPITAL	3	108	21
UP HEALTH SYSTEM - BELL	4	212	29
OSF ST FRANCIS HOSPITAL AND MEDICAL GROUP	4	321	28
SPARROW CLINTON HOSPITAL	4	250	38
SPARROW EATON HOSPITAL	4	250	38
SPARROW IONIA HOSPITAL	5	224	32
SPECTRUM HEALTH GERBER MEMORIAL	4	308	24
SPECTRUM HEALTH PENNOCK	4	224	22
BRONSON LAKEVIEW HOSPITAL	4	169	25
MUNSON HEALTHCARE CHARLEVOIX HOSPITAL	5	327	31
ASCENSION STANDISH COMMUNITY HOSPITAL	5	123	31
SCHEURER HOSPITAL	5	101	42



Number of CAH		37
Number of CAH with reported rating	12	32%
CMS 5 Star	4	33%
CMS 4 Star	7	58%
CMS 3 Star	1	8%
Number of CAH with completed surveys	26	70%
Number of CAH with completed surveys and no rating	14	38%
CAH within 10 surveys of 100	2	14%
CAH within 20 surveys of 100	3	21%
Number of CAH with no reported survey	11	30%



# UPCOMING CHANGES FOR 2025 HCAHPS REPORTING PERIOD

1

CMS will allow patients to fill out the HCAHPS survey online, as opposed to only over the phone or by mail. In a 2021 pilot run, CMS found adding an option for electronic administration increased survey response rates.

2

CMS will end a regulation that prohibits patients' loved ones from filling out the survey on their behalf.

3

The data collection period for the survey will extend from 42 days to 49 days.

4

CMS will limit the number of supplemental items to 12 to align with its other patient experience surveys.

5

Hospital will be required to collect information about what language a patient speaks. Spanish-speaking patients must be presented with the official CMS Spanish translation of the survey.

6

CMS will sunset two survey administration options – the Active Interactive Voice Response and the Hospital Administering HCAHPS for Multiple Sites survey modes – which have not been used by any hospitals since 2016 and 2019 respectively.