

MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.



MICAH QUALITY NETWORK MEETING

February 21st, 2025

8:30-11:15 a.m.

<u>Welcome and Sharing</u>		
8:30-8:45	Welcome & MICAH QN Priorities Update	Mariah Hesse, UMH Sparrow Clinton & Carson
8:45-9:00	Reminder of MICAH QN Resources & Call for Executive Committee Nominations	Amanda Saint Martin, MCRH Mariah Hesse, UMH Sparrow Clinton & Carson
9:00-9:30	Welcome and Safety Story/Lessons Learned/MICAH QN Recognitions <i>Please be prepared to share a safety story/lesson learned with your MI CAH peers.</i>	Mariah Hesse, UMH Sparrow Clinton & Carson
<u>Strategy Group #2 – Data Management</u>		
9:30-10:10	<ul style="list-style-type: none"> ➤ OP22 strategies - Julia Harbuck-Valley and Kena Nicholson. ➤ MICAH QN Data Report out, and Reminders– focus on quarterly updates and annual deadlines ➤ MICAH QN All Measure Spreadsheet ➤ NHSN access and its potential benefits for real-time reporting. 	Chair: Jen Monzo, McKenzie Health System Speakers: Jen Monzo, McKenzie Health System, Amanda Saint Martin, MCRH, Jeff Nagy, MCRH, Julia Harbuck Valley, Scheurer Health, and Kena Nicholson, Schoolcraft Memorial Hospital.
<u>Strategy Group #1 – Making Care Safer by Reducing the Harm Caused in the Delivery of Care</u>		
10:10-10:25	Overview of MICAH QN Patient Safety Priorities	Tiffany Friar – UMH Sparrow Eaton & Ionia
<u>Partner Updates</u>		
10:25-10:35	The “new” HQIC – What’s Next for MI CAH Quality Improvement in partnership with Superior Health Alliance	Tesia Looper, iMPROve Health
10:35-10:50	BCBS PG5 Update – Looking forward to Program Year 2025	Brad Whittle, BCBS of Michigan Joanne Jarvi, MiHIN
<u>Strategy Group #3 – CAH Priorities – What you Need to Know Now!</u>		

MICAH QN Vision Statement: MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

10:50-11:15	Welcome & Update from SG #3 ➤ Eaton Rapids Medical Center – Closing the gap on HCAHPS	Heather Schragg, Eaton Rapids Medical Center
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MICAH QN Reminders:

MICAH QN Member Meeting Calendar (2024)

- February 17th, 2025 (Virtual)
- May 16th, 2025 (Virtual)
- August 15th, 2025 (Virtual)
- November 6th, 2025 (In Person Traverse City, MI)

MICAH QN Resources:

[MICAH QN Measures – Excel Spreadsheet](#)

MICAH QN Open Office Hours

[2024 MICAH QN Educational Webinar Recordings](#) – Topics included but not limited to:

- Leveraging 211 to address Social Drivers of Health,
- Antimicrobial Stewardship,
- Michigan Health Information Network (MiHIN) & Michigan Value Collaborative (MVC) Overview and Updates,
- Transforming Rural Healthcare through Remote Patient Monitoring (RPM),
- Blue Cross Blue Shield Peer Group 5 P4P Overview,
- Understanding Stroke and STEMI Administrative Rules and Updates,
- Bridging the Gap between EMS and Hospitals (regulations and relationships),
- Working Quality Improvement into Contracts,
- Strategies to Enhance HCAHPS Response Rates

[2025 MICAH QN Educational Webinar Recordings:](#)

- Rural Veterans Care – January
- AHA Get with the Guideline – February 27 12-1pm
- MDHHS Stroke and STEMI Update – March 23 12:30-1:30pm
- Swing Beds –May Date TBD
- June – October TBD

MBQIP Open Office Hours & Resources:

Topics included but not limited to:

- [The Future of MBQIP \(Are you Ready?\), Question and Answer Session with Telligan, MBQIP Technical Assistance Provider](#)
- Hybrid Hospital Wide Readmission – Spring 2025