



MICAHA QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAHA QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAHA QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.

MAY MICAHA QUALITY NETWORK MEETING

8:00-12:00 p.m.

Grand Traverse Resort, Acme MI

<u>Welcome and Sharing</u>		
8:00-8:10	Welcome and MICAHA QN Recognitions	Mariah Hesse, Sparrow Clinton Hospital
8:10-8:25	MICAHA QN 2023-2025 Strategic Plan Showcase <i>Please share your feedback on the identified priorities for the MICAHA QN to focus on in the upcoming years.</i>	Executive Committee
8:25-9:00	MICAHA QN Safety Stories – Lessons Learned <i>Please be prepared to share a safety story/lesson learned with your MI CAH peers.</i> <i>This is a time for MICAHA QN members to share recent safety lessons learned with their peers and learn from each other.</i>	All
<u>Strategy Group #2 – Data Management</u>		<i>Jen Monzo, Chair</i>
9:00-9:45	<ul style="list-style-type: none"> • Strategy Group #3 Update • MICAHA QN Measures Update • CMS 5-Star Rating – The Current State of MI CAHs, Opportunities for Focus, and Improvement • Embedding Health Equity in a CAH – Scheurer Health • MICAHA QN Scorecard Showcase – Munson Healthcare 	Jen Monzo, Chair Jeff Nagy, MCRH Amanda Saint Martin, MCRH Julia Harbuck-Valley, Scheurer Health Alex Callaway, Munson Healthcare
9:45-10:00	Break	
<u>Partner Updates</u>		
10:00-10:20	BCBS PG5 P4P Program – Evolution & a Look Forward: Opportunity for Feedback and Discussion	Brad Whittle, Manager, BCBS of MI
<u>Strategy Group #1 Making Care Safer by Reducing Harm Caused in the Delivery of Care</u>		<i>Tiffany Friar, Chair</i>
10:20-10:50	Culture of Safety Small-Group Discussion <ul style="list-style-type: none"> • Each MI CAH is asked to review the Culture of Safety Assessment portion of the BCBS PG5 P4P CEO Attestation form and bring their specific areas where the assessment indicated improvement is needed, and a summary of activities that the hospital will implement to discuss and share with a small group of peers. 	All MICAHA QN Members
<u>Strategy Group #3 – CAH Priorities! (Information Sprints Bringing What CAH Quality Leaders Need to Know Now)</u>		<i>Heather Schragg, Chair</i>

MICAHA QN Vision Statement: MICAHA QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

10:50-11:00	CMS CAH COPs Education: QAPI	Jen Anderson, Sparrow Ionia, Kim Shiner, Schoolcraft Memorial Hospital.
11:00-11:15	CAH Quality Showcase – The Journey of One CAH	Kim Shiner, Schoolcraft Memorial Hospital
11:15-11:45	Small Group Discussion 1.) What barriers does your organization have in linking quality with the front-line staff? 2.) How is your organization linking the quality department with front-line staff? How is your organization working to ensure that quality is “owned” by all?	
11:45	Wrap-Up and Next Steps	

Future MICAH QN Meetings:

- August 18th, 2023 (8:00-12:00 p.m. EST) – Virtual
- November 9th, 2023 (8:00-12:00 p.m. EST) – Park Place Hotel, Traverse City, MI