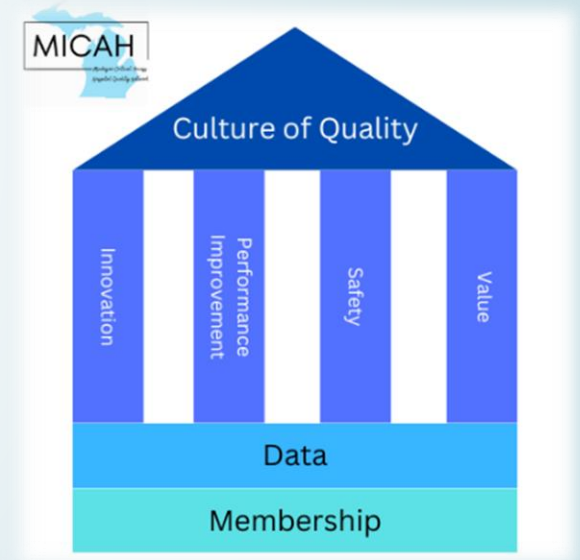




Michigan Critical Access Hospital Quality Network

February 23rd, 2024



As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.

Welcome!

While we are in a virtual setting, this is still a great opportunity to engage and connect with your MI CAH Patient Safety & Quality Peers.

Take advantage of the opportunity!



Building off the Momentum of November

- Connection! Great meeting full of peer presentations, data, and facilitated discussion.
 - *9.60 Rating on Scale of 1-10
 - 93% Extremely Likely to Share Information Learned at Meeting
 - *87% feel a Sense of Belonging within MICAH QN

*Metrics related to MICAH QN Strategic Pillars





Meeting Highlights

- ▶ Connection!
 - ▶ Patient Safety Lessons Learned Sharing (Safety Story):
 - ▶ Opportunity for MI CAH Leaders to share lessons learned surrounding patient safety with their peers.
 - ▶ Discussion Groups
 - ▶ Small Group Discussion on:
 - ▶ Safety event reporting, and how to engage staff to report, and create a culture of safety around reporting.
- ▶ Data Updates
- ▶ Best Practice Sharing/Peer Sharing
 - ▶ Corewell Health – Community Health Needs Assessment & Health Equity – Tying the Two Together
 - ▶ Quality Scorecard Showcase – Scheurer Health



New Members and Recognitions

Safety Story

- ▶ Opportunity to share lessons learned from you/your organization on patient safety.
- ▶ Please do not use patient identifiers.





Strategy Groups

- Strategy Group #1 – Making Care Safer by Reducing the Harm Caused in the Delivery of Care
- Strategy Group #2 Data Management and Analysis
- Strategy Group #3 – Information Sprints! What CAHs need to know, NOW!

Special thank you to our Strategy Group Leaders

If you have yet to join a Strategy Group, please reach out to Crystal or Amanda.



MICAH QN Resource Reminder

- ▶ **Each Other!**
 - ▶ MICAH QN Expertise Document
- ▶ **Open Office Hours**
 - ▶ All recordings on website
 - ▶ Ideas? Reach out to Amanda Saint Martin
- ▶ **IHI Basic Certificate in Safety & Quality**
- ▶ **Practical Lean for Healthcare - User Group**
- ▶ **LISTSERV!!**
 - ▶ Great resource to ask questions, ask for templates, policies, etc.

MICAH QN Meeting Schedule - 2024

- ▶ February 23rd, 2024 (Virtual)
- ▶ May 17th, 2024 (In-Person)
 - ▶ Grand Traverse Resort,
 - ▶ Please plan on travelling on 5/16 and meeting the morning of 5/17. Mileage to and from is reimbursed, as well as lodging.
- ▶ August 16th, 2024 (Virtual)
- ▶ November 7th & 8th, 2024 (In-Person)

