



## The Michigan Critical Access Hospital Quality Network (MICAH QN) A Unique and Valuable Resource to Critical Access Hospital Patient Safety & Quality Leaders

<u>What is the MICAH QN?</u> A 501c3 membership organization representing all MI Critical Access Hospitals. The MICAH QN is dedicated to providing an infrastructure to share best practices and resources around **patient safety & quality** through peer-sharing, subject matter expertise, and relevant resources. The MICAH QN strives to enhance the **Culture of Quality** within each MI CAH.

How is the MICAH QN Governed? The MICAH QN is governed by a 13-member Executive Committee, which consists of CAH Patient Safety & Quality Leaders representing the wide spectrum of MI CAHs.

How is the MICAH QN Structured? The MICAH QN is structured around three Strategy Groups. These three Strategy Groups, along with the MICAH QN Executive Committee uphold four core pillars when identifying strategies and content. Data & Membership are the foundation of the MICAH QN.

Strategy Groups	<u>Pillars</u>
Strategy Group #1 - Making Care Safer by Reducing Harm Caused in the Delivery of Care  Readmissions  Behavioral Health  Workplace Violence  Strategy Group #1 - Making Care Safer by Reducing Harm Caused in the Delivery of Care  Readmissions  Culture of Safety /High Reliablity Organization  Safety Story Sharing	Innovation/Alignment of Future State  Maximing Talent from Membership Future State of CAH Education  MICAH QN Representation on State & National Committees
Strategy Group #2 - Data Management and Analysis  MQBIP Compliance, Benchmarking & Improvement Resources  MI CAH Data Measure Spreadsheet  MICAH QN Membership Expertise Catalog  MI CAH Scorecard Sharing & Repository	Performance Improvement Increasing Compliance & Performance on MBQIP Measures Performance Improvment Tools/Resources  Safety Culture of Safety Survey Targeted Education on Key Areas of Harm
Strategy Group #3 - CAH Information Sprints  Emerging Regulatory & Policy Changes Embedding quality across all departments  Relevant Industry "Hot Topics" Empowerment of all CAH staff to "own" quality  CAH Conditions of Participation	Value  CAH Leadership Assessment & Member Engagement Assessments

## What Value Does MICAH QN Add to the MI CAH Landscape?

National Leader in CAH Quality: Due to the MICAH QN infrastructure, the MI CAHs have been Top 10 in the Nation, as recognized by HRSA since 2015 (first year the recognition become available). In addition, the MICAH QN provides valuable resources around understanding additional recognition methodologies, such as CMS Star Ratings.

**Unprecedented Peer-Sharing:** Each MICAH QN Meeting is a <u>gold-standard</u> in terms of peer sharing. This includes formal presentations on best practices by MICAH QN members, quality scorecard sharing, informal sharing through various facilitated discussions at meetings. In addition, members have access to an active listsery which allows for sharing of resources, templates, policies, etc.

Mitigation of Harm in MI CAHs: While not quantifiable, each MICAH QN meeting eliminates harm in MI CAHs by the value of the Safety Story sharing. This time allows for each MI CAH to learn from other facilities near misses & harm events and bring back solutions to their respective facilities.

**Compliance:** The MICAH QN ensures that each CAH Patient Safety & Quality Leader has a mechanism to understand the spectrum of quality reporting requirements for MI CAHs. This includes a mechanism to share resources around various accrediting bodies/programs. In addition, membership meets certain CAH COPs.

**Participation in National Rural Quality Initiatives:** MICAH QN members are active members at the National level (National Quality Forum, Rural Quality Advisory Council, Federal Office of Rural Health Policy), which allows for advocacy & decision making, and allows for important information to be brought back to the entire membership.

Practical Training: Institute for Healthcare Improvement Basic Certificate in Safety & Quality, and Process Improvement Training.

Leadership Resources: Resources such as the Rural Chief Nursing Officer Certification, and the ability to grow leadership skills more holistically through presentations at the MICAH QN meetings.

**Partnerships:** The MICAH QN offers a unique infrastructure to partner with all MI CAHs in the State of MI, as appropriate. Partners include BCBS of MI, the Michigan Health & Hospital Association and iMPROVE Health. **A Community**: Membership allows for a connection with others who are navigating similar challenges, in a similar setting, allowing for the ability for relationship building across MI.

MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.