



The Michigan Critical Access Hospital Quality Network (MICAHA QN) A Unique and Valuable Resource to Critical Access Hospital Patient Safety & Quality Leaders



What is the MICAHA QN? A 501c3 membership organization representing all MI Critical Access Hospitals. The MICAHA QN is dedicated to providing an infrastructure to share best practices and resources around **patient safety & quality** through peer-sharing, subject matter expertise, and relevant resources. The MICAHA QN strives to enhance the **Culture of Quality** within each MI CAH.

How is the MICAHA QN Governed? The MICAHA QN is governed by a 13-member Executive Committee, which consists of CAH Patient Safety & Quality Leaders representing the wide spectrum of MI CAHs.

How is the MICAHA QN Structured? The MICAHA QN is structured around three Strategy Groups. These three Strategy Groups, along with the MICAHA QN Executive Committee uphold four core pillars when identifying strategies and content. **Data & Membership** are the foundation of the MICAHA QN.



What Value Does MICAHA QN Add to the MI CAH Landscape?

National Leader in CAH Quality: Due to the MICAHA QN infrastructure, the MI CAHs have been **Top 10 in the Nation**, as recognized by HRSA since 2015 (first year the recognition become available). In addition, the MICAHA QN provides valuable resources around understanding additional recognition methodologies, such as CMS Star Ratings.

Unprecedented Peer-Sharing: Each MICAHA QN Meeting is a gold-standard in terms of peer sharing. This includes formal presentations on best practices by MICAHA QN members, quality scorecard sharing, informal sharing through various facilitated discussions at meetings. In addition, members have access to an active listserv which allows for sharing of resources, templates, policies, etc.

Mitigation of Harm in MI CAHs: While not quantifiable, each MICAHA QN meeting eliminates harm in MI CAHs by the value of the Safety Story sharing. This time allows for each MI CAH to learn from other facilities near misses & harm events and bring back solutions to their respective facilities.

Compliance: The MICAHA QN ensures that each CAH Patient Safety & Quality Leader has a mechanism to understand the spectrum of quality reporting requirements for MI CAHs. This includes a mechanism to share resources around various accrediting bodies/programs. In addition, membership meets certain CAH COPs.

Participation in National Rural Quality Initiatives: MICAHA QN members are active members at the National level (National Quality Forum, Rural Quality Advisory Council, Federal Office of Rural Health Policy), which allows for advocacy & decision making, and allows for important information to be brought back to the entire membership.

Practical Training: Institute for Healthcare Improvement Basic Certificate in Safety & Quality, and Process Improvement Training.

Leadership Resources: Resources such as the Rural Chief Nursing Officer Certification, and the ability to grow leadership skills more holistically through presentations at the MICAHA QN meetings.

Partnerships: The MICAHA QN offers a unique infrastructure to partner with all MI CAHs in the State of MI, as appropriate. Partners include BCBS of MI, the Michigan Health & Hospital Association and IMPROVE Health. **A Community:** Membership allows for a connection with others who are navigating similar challenges, in a similar setting, allowing for the ability for relationship building across MI.

MICAHA QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAHA QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAHA QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.