

MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.

MICAH QUALITY NETWORK MEETING

8:30-9:00 Networking Time

9:00-11:45

Theme: Connecting MI CAHs – No CAH Left Behind!

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| 8:30-9:00 | <i>Networking Time: Bring your coffee and network!</i> | |
| 9:00-9:10 | Welcome and New Member Introductions/Member Recognitions | <i>Mariah Hesse, Sparrow Clinton Hospital</i> |
| 9:10-9:30 | Safety Story: Lessons Learned Note: MICAH QN members are encouraged to use this time to share lessons learned surrounding patient safety with their peers. | <i>All</i> |
| <u>Strategy Group #1– Making Care Safer by Reducing Harm Caused in the Delivery of Care</u> | | |
| 9:30-10:45 | A Conversation on Just Culture through the Lens of the Vanderbilt Health System Medication Error Case <ul style="list-style-type: none"> • Refresher on Just Culture • Overview of Situation (Brief overview of fatal medication error that occurred) • Please read *these articles below prior to the meeting. • Small Group Activity – Identifying system failures in this scenario (“holes in the Swiss cheese”) • Small Group Activity – What can our organizations do to prevent these system failures. | <i>Barb Wainright, Spectrum Health Sherrie Toth, Bronson Lakeview Jen Anderson, Sparrow Health System</i> |
| <u>Strategy Group #2 – Data Management</u> | | |
| 10:45-11:00 | MI CAH Quality Scorecards Showcase | <i>Mariah Hesse, Sparrow Clinton Hospital</i> |
| <u>Strategy Group #3 – Effective Communication and Coordination of Care</u> | | |
| 11:00-11:15 | Discharge Planning Showcase | <i>Chair: Heather Schragg, Eaton Rapids Medical Center Kim Shiner, Schoolcraft Memorial Hospital</i> |
| 11:15-11:45 | Speed Networking *Survey/Accreditation – What priorities are you seeing from surveying bodies? What accreditation standards are being prioritized? *Employee Morale/Employee Satisfaction – What are the biggest barriers you are facing in terms of your | <i>Attendees will be able to choose from one of three breakout rooms.</i> |

MICAH QN Vision Statement: MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

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| | <p>employee morale/employee satisfaction? *Workplace Violence/Behavioral Health – We had a robust discussion on the topic last meeting – have you made any strides in this area? MICAH QN Meetings – The EC is proposing moving forward with two in-person (limited virtual option, such as phone), and two virtual meetings. Thoughts?</p> | |
| 11:45 a.m. | <p>Wrap up and Next Steps</p> <ul style="list-style-type: none"> • August 17th, 2022 Meeting • Meeting Evaluation | <i>Mariah Hesse, Sparrow Clinton</i> |
| Optional Question and Answer | <p>MPRO Governor’s Award – Click here for the recording of the May 10th webinar. Click here for copies of the slide deck from the May 10th webinar, and click here for the self-nomination survey.</p> | <i>Tesia Looper, MPRO</i> |

- Vanderbilt Failed to Report Unnatural Patient Death (2/2019 summary of event)
<https://hospitalwatchdog.org/vanderbilt-med-center-cover-up/#:~:text=On%20February%201%2C%202019%2C%20a,page%2C%20in%207%20days%20Ms>
- CMS Anonymous Complaint
<https://www.documentcloud.org/documents/6542003-CMS-Complaint-Intake.html>
- Former nurse found guilty in accidental injection death of 75-year-old patient (Summary of RaDonda’s prosecution)
<https://www.npr.org/sections/health-shots/2022/03/25/1088902487/former-nurse-found-guilty-in-accidental-injection-death-of-75-year-old-patient>
- Nurse's conviction should be wake-up call for health system leaders, IHI says
<https://www.beckershospitalreview.com/patient-safety-outcomes/nurse-s-conviction-should-be-wake-up-call-for-health-system-leaders-ihl-says.html>
- IHI and LLI Statement About the Risks to Patient Safety When Medical Errors are Criminalized -
http://www.ihl.org/about/news/Documents/IHI%2C%20LLI%20Statement_FINAL.pdf