

MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.

MICAH QUALITY NETWORK MEETING

8:00 – 8:30 a.m. MICAH QN Networking

8:30-11:00 a.m MICAH QN Meeting

Zoom Meeting - <https://msu.zoom.us/j/5305018601>

8:30-9:00	<p><u>Welcome</u></p> <ul style="list-style-type: none"> Welcome New Members, and Brief Introductions of New Members/Recognition of Retirements <p><u>Connection among MICAH QN Members</u></p> <p>Breakout Discussion Topics:</p> <ul style="list-style-type: none"> <i>Retention of Nursing Staff/Department Leadership in MI CAHs. MI CAHs are seeing inpatient nursing staff and nursing management moving to positions outside of the hospital (i.e. population health, virtual care, insurance, accreditation etc). Harder to recruit that management level. What is your organization doing to address this, and what are you seeing?</i> <i>A key component of retention is leadership. All MICAH QN members are key leaders in their facilities. Let's discuss what leadership means to you, and how do you validate that the Quality Department/you are a key leader in the organization?</i> 	<p><i>Breakout Discussions Facilitators</i></p> <ul style="list-style-type: none"> <i>Heather Schragg, Eaton Rapids Medical Center</i> <i>Tiffany Friar, Sparrow Eaton</i> <i>Mariah Hesse, Sparrow Clinton</i> <i>Christi Salo, Munising Memorial Hospital</i>
<u>Strategy Group #2 – Data Management</u>		<i>Chair: Jen Monzo, McKenzie Health System</i>
9:05-9:45	<ul style="list-style-type: none"> Conditions of Participation (CoP) for Admissions Discharge and Transfer (ADT) Notifications Master Education provided by the Michigan Health Information Network (MiHIN) eCQM (CMS 111) vs. ED-2 (manual abstraction) – <i>What are you seeing? If you have compared this data, please be prepared to share?</i> Q3 2020 MICAH QN Core Measures, Q4 2020 EDTC MICAH QN Measure Spreadsheet Update 	<i>Jen Monzo, McKenzie Health System</i> <i>Shreya Patel, Chief Policy and Privacy Officer, MiHIN</i> <i>Kena Nicholson, Helen Newberry Joy Hospital</i> <i>Jeff Nagy, MCRH</i> <i>Holly Standhart, MPRO</i>
9:45-10:00	Break	
<u>Strategy Group #1 – Making Care Safer by Reducing the Harm Caused in the Delivery Of Care</u>		<i>Tiffany Friar, Sparrow Eaton</i>
10:00-10:20	<p><i>Breakout Discussions:</i></p> <ul style="list-style-type: none"> <i>How are you supporting your caregivers during this time? How is your organization?</i> 	<p><i>Breakout Discussions Facilitators</i></p> <ul style="list-style-type: none"> <i>Sherrie Toth, Bronson Lakeview</i> <i>Amanda Knuth, Spectrum Health</i>

MICAH QN Vision Statement: MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

	<ul style="list-style-type: none"> • How are you/your organization linking culture of safety behaviors to resilience (i.e. ways to support each other, help, create less stress, and be more efficient). • How is your organization creating a sense of belonging within the organization? Common sense of mission, purpose, within leadership 	<ul style="list-style-type: none"> • Barb Wainright, Spectrum Health
<u>Strategy Group #3 - Reducing COPD Readmissions by Engaging Patients and Families in their Care and Promoting Effective Communication and Coordination of Care.</u>		<i>Chair: Heather Schragg, Eaton Rapids Medical Center</i>
10:20-10:35	<ul style="list-style-type: none"> • SG #3 Update 	<i>Heather Schragg, Eaton Rapids Medical Center</i>
<u>Partner Updates</u>		
10:35-10:50	BCBS PG5 P4P Program Year 2020-2021 Closeout Reminders <ul style="list-style-type: none"> • Note: MCRH will submit the MICAH QN attendance, and the EDTC information to BCBS on your behalf. 	<i>Joshua Amundson, BCBS</i>
10:50-11:00	Wrap Up and Next Steps Strategy Group Meetings Upcoming Meetings <ul style="list-style-type: none"> • August 20th, 2021 (Virtual) • November 11th, 2021 (Traverse City, MI in conjunction with the 2021 MI CAH Conference) 	