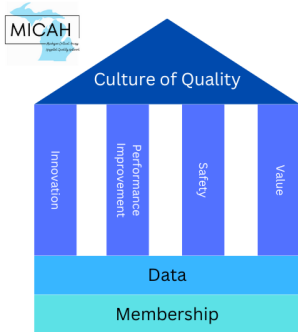


**MICAH QN Mission Statement:** As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.



## MICAH QUALITY NETWORK MEETING

May 17<sup>th</sup>, 2024

8:30-12:00 p.m.

Grand Traverse Resort, Acme MI



<b><u>Welcome and Sharing</u></b>		
8:30-8:45	MICAH QN Welcome and Updates, MICAH QN Member Introductions	Mariah Hesse, UMH - Sparrow Clinton Hospital
8:45-9:15	Welcome and Safety Story/Lessons Learned/MICAH QN Recognitions  <i>Please be prepared to share a safety story/lesson learned with your MI CAH peers.</i>	
<b><u>Strategy Group #2 – Data Management</u></b>		
9:15-10:00	MICAH QN Data Report Out (Data aligns with the MBQIP program and CMS Star Rating Methodology) <ul style="list-style-type: none"> <li>➤ Updates &amp; Reminders</li> <li>➤ Q4 2023 MBQIP Data (including Q1 2024 MBQIP EDTC Data, and HCAHPs)</li> <li>➤ MICAH QN Measure Excel</li> <li>➤ National CAH Quality Assessment – MI Highlights</li> </ul> MI CAH Scorecard Showcase <ul style="list-style-type: none"> <li>➤ Munson Healthcare</li> <li>➤ Reworking the Quality Meeting to Ensure Robust Discussion (Mackinac Straits Health System)</li> </ul>	Chair: Jen Monzo, McKenzie Health System  Speakers: Amanda Saint Martin and Jeff Nagy, MCRH, Cindy Donajkowski, Mackinac Straits Health System, Alex Callaway, Munson Healthcare, Jen Monzo, McKenzie Health System
10:00-10:15	Break – Connect with Peers	
<b><u>Strategy Group #3 – CAH Priorities – What you Need to Know Now!</u></b>		
10:15-11:00	Welcome & Update from SG #3 <ul style="list-style-type: none"> <li>➤ Interactive Activity around Hospital Commitment to Health Equity &amp; SDOH Screening</li> </ul> Please bring your data related to the Hospital Commitment to Health Equity & SDOH Screening ( <i>if available</i> ).	Chair: Heather Schragg, Eaton Rapids Medical Center
<b><u>Strategy Group #1 – Reducing Harm Caused in the Delivery of Care</u></b>		

**MICAH QN Vision Statement:** MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

11:00-11:45	Getting Back to the Basics on Safety Event Reporting – “The Why” Table-Top Discussions on Increasing Safety Event Reporting focused on “The Why”, Collection Tools, and Closing the Loop with Team Members.	Chair: Tiffany Friar, UMH – Sparrow Ionia & Eaton  Facilitators: SG #1 Members
<b>Partner Updates</b>		
11:45-12:00	iIMPROVE Health Update – Governors Award of Excellence	Tesia Looper, iIMPROVE Health

**MICAH QN Reminders:**

MICAH QN Member Meeting Calendar (2024)

- August 16<sup>th</sup>, 2024 (Virtual)
- November 7<sup>th</sup> & 8<sup>th</sup>, 2024 (In Person Traverse City, MI)

**MICAH QN Resources:**

- Listserv! Utilize the listserv to ask questions of your peers!
- MICAH QN Measures – Excel Spreadsheet
- MICAH QN Expertise Spreadsheet
- MICAH QN Educational Series
  - [2023 MICAH QN Educational Series Recordings](#)
  - [2024 MICAH QN Educational Series Recordings](#)
    - 2024 topics have included the following thus far (all are recorded):
      - Strategies to Enhance HCAHPS Response Rates
      - Working Quality Improvement into Contracts
      - Understanding Stroke and STEMI Administrative Rules and Updates
      - Bridging the Gap between EMS and Hospitals (regulations and relationships)
    - Future 2024 topics:
      - June – Michigan Value Collaborative (MVC)
- MBQIP Open Office Hours:
  - January Open Office Hour – The Future of MBQIP (Are you Ready?), [Recording and Slides](#)
  - March Open Office Hour – Question and Answer regarding MBQIP, [Recording and Slides](#)