

RHC Quality Network Quarterly Meeting

May 13, 2021 1pm-4pm

Zoom

Agenda Item	Action Item(s)
<p><u>Welcome/Announcements</u>; <i>Jill Oesterle, MCRH</i></p> <ul style="list-style-type: none"> ● RHC Executive Board Nominations <ul style="list-style-type: none"> ○ Kiesha Sexton (President), Amanda Shelast (Vice President), Laurel Sawyer (Secretary), Vacant (Treasurer), Executive Committee Members-Kim Shiner, Ruanne Vander Veen, Lacey Sherlock, Tisha Tillery, Tami Wahl, Jenna Sharkey ● RHC COVID-19 Testing Program Update: <ul style="list-style-type: none"> ○ Rural Health Clinic COVID-19 Testing and Mitigation Program Coming Soon! ○ \$460 million of additional funding to more than 4,600 RHC's for testing and mitigation activities. ● Rural Health Clinic Vaccine Confidence Coming Soon (RHCV) <ul style="list-style-type: none"> ○ HRSA Grant to apply. ○ \$100 Million to RHC's nationwide ● Upcoming Events: <ul style="list-style-type: none"> ○ Rural Health Conference: June 9-11 ○ Next RHC Quarterly Meeting: August 12th ○ Practice Manager Workshop: Tentative October 7th <ul style="list-style-type: none"> ■ Poll results leaned slightly-In Person 	<p>Link to Presentation: https://mcrh.msu.edu/pdf-uploads/May%20RHC%20Meeting.pptx.pdf</p> <p>Reach out to Jill (oester35@msu.edu) if interested in the Treasurer position.</p> <p>Official ballot will be released week of Rural Health Conference</p>
<p><u>HSA Compliance Corner</u>; <i>Tressa Sacrey, Health Services Associates</i></p> <ul style="list-style-type: none"> ● Discuss the updates from Appendix Z (March 2021) <ul style="list-style-type: none"> ○ Considered as guidance, not regulation. (Law is 491.12) ○ Patient Triage: <ul style="list-style-type: none"> ■ Application: Ensure emerging diseases are defined in risk assessment. Risk assessment should be dated within the last 2 years. ○ Gathering of Supplies: Include in planning: availability of PPE, critical care equipment, transportation needs <ul style="list-style-type: none"> ■ Application: Create a policy within the emergency plan to address how the clinic will monitor and maintain PPE, critical care equipment, and transportation needs. Pinpoint who is responsible for updating this. ○ Monitoring: The clinic may include a policy delegating an individual to monitor guidance by public health agencies and issuing directives and recommendations to staff. <ul style="list-style-type: none"> ■ Application: Determine who updates this policy and delegates to staff ○ Refusal to Evacuate: how will you address when a patient/resident refuses to evacuate leaving them in an unsafe environment 	<p>Link to Presentation: https://mcrh.msu.edu/Compliance%20Corner%20-%20RHC%20Updates%20and%20Applications.pptx.pdf</p> <p>Appendix Z: https://www.cms.gov/files/document/gso-21-15-all.pdf</p> <p>Grandfathering: https://www.cms.gov/files/document/mm12185.pdf</p> <p>NHSC Site Application: https://nhsc.hrsa.gov/sites/how-to-apply.html</p> <p>Tressa Sacrey: tsacrey@hsagroup.net</p>

- Application: Include statements defining the risks to patients and notifying authorities if deemed necessary.
 - Surge Planning: Consider development of policies that could be implemented during an emergency to reduce non-essential healthcare services.
 - Application: Include in policy how to handle surge within emerging disease events. Screening process, triage procedure, utilize online platforms.
 - Staffing Needs: Should consider what staffing needs are required to ensure patients continue to receive care.
 - Application: Outline in policy how will handle changes in staffing needs
 - Communication Plan: Emergency Management: monitoring of reporting requirements
 - Application: Include in external communication plan.
 - Training: Must be able to train on updates
 - Application: Finalize updates and document training with staff regarding updates. Not required to retrain on the entire plan, only on the areas directly related.
 - Testing: Should not test the same scenario year after year or the same response processes. Intent is to identify gaps in plan. Must relate to risk assessment.
 - Application: Plan an exercise that matches risk assessment and does not duplicate a prior exercise
 - Questions:
 - Train staff on emergency plan upon hire, upon updates, and bi-annually testing. Annual training is recommended for emergency preparedness.
- Review grandfathering fix and NHSC site application deadline
 - Dec. 2020 RHC Modernization Act
 - April 1, 2021, New Cap
 - April 14, 2021 Signed grandfathering fix into law
 - May 4, 2021: CMS Updated Change Request 12185 to reflect statutory fix.
- NHSC Site Application:
 - Extended through May 27 at 7:30 pm ET.
 - Become an NHSC Site can help with recruitment through loan repayment program.

Medical Assistant Apprenticeship Program Information. Amy Lee, MCCA
Center for Collaborative Programs

- EPIC Consortium offering State-Wide Medical Assistant Training Program Online (August 2021)
 - Based in Lansing Community College
 - Eligible for financial aid, Pell Grants and Scholarships while earning college credit.

Link to Presentation:
<https://mcrh.msu.edu/pdf-uploads/MA%20Program%20Opportunity.pptx.pdf>

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- Complete in less than 2 semesters and are eligible for the Registered Medical Assistant Exam
- Program Overview:
 - Register through partner colleges
 - 224 hours of lab
 - 160 hours of preceptor practicum
 - LCC provides staff/program director to allow for lowered cost
- Individual RHC's and local community colleges recruit and enroll apprentices in their home communities.
- Questions:
 - Community Colleges: Gogebic Community College, MidMichigan College, Lansing Community College, Henry Ford CC, Southwestern Michigan College, Westshore Community College, Kellogg Community College
 - Training for Lab Preceptors: LCC will provide training to centers who would like to do this at no cost.

In Attendance:

Jill Oesterle (MCRH), Jeff Nagy (MCRH), Danielle Harmon (MCRH), Tressa Sacrey (HSA), Jamie Harder (Scheurer Hospital), Allison Norman, Bob Crumb (Schoolcraft Memorial Hospital), Rosette Parks (MidMichigan Health), Candy Parker, Daniel Kulick, Hills & Dales General Hospital, Amy Lee (MCCA), Samantha Larson (OSF Healthcare), Jenna Sharkey (Aspirus Ironwood), Mary Soper (Sheridan Care), Trisha Meinhard (CHS-MI), Yara Villanueva (Mercy Health Partners Northern Network RHC's), Susan Ingram (Baraga County Memorial Hospital), Tom Van Ess (Baraga County Memorial Hospital), Brenda Turner (MidMichigan Health), Ronetta Sonnevil (Ascension Borgess Lee), Ruanne Vander Veen (Sheridan), Laurel Sawyer (Sable Point Family Care), Kelli Umbreit (MRH Cares), Suzy Ostrenga (Bellin), Jordan Fernandes, Corrinne Kunz (MRH Cares), Kim Shiner, Tiffany Messing (Deckerville), Kristen Rifenbark (Schurer), Bobbi Hammer, Tanya Bastian (Aspirus), Nicole Roland (Eaton Rapids)