

MHA Keystone Center 2021-2023 Priority Areas: Health Equity

Ewa Panetta MICHA QN - Feb. 19, 2021



MHA Keystone Center Focus Areas





Addressing Disparities and Racism in Healthcare



MHA Health Equity Priority Areas – 2021/2022



Sign MHA Health Equity Pledge



Complete Health Equity Organizational Assessment (HEOA)



Validate HEOA 2021



Use HEOA Results to Identify Opportunities & Priorities

MHA Health Equity Pledge

Health equity and the commitment to diversity and inclusion in healthcare must be a leadership-driven priority that aligns with the organization's mission and vision.



Therefore, the MHA Board of Trustees endorsed the language in the MHA Pledge to Address Racism and Health Inequities, committing to addressing systemic racism and health disparities that affect people of color and all marginalized populations in our communities.

All MHA member chief executive officers are asked to sign this pledge, indicating a unified commitment to addressing disparities, dismantling institutional racism and achieving health equity.

MHA Health Equity Pledge - Update

- ➤ 106 organizations (31 CAHs) have signed the pledge featured on MHA Health Disparities website
- ➤ Organizations who pledged designated *Health Equity Lead(s):* individual(s) who oversees your organization's diversity, equity and inclusion efforts and/or population health
- ➤ Health Equity leads and individuals who completed your organization's Health Equity Organizational Assessment (HEOA) received an email from Keystone@mha.org providing a snap-shot on next steps around the 3 priority areas

Hospital Name	Signed Pledge	Completed HEOA	Validated in 2021***	Person Completed 2019-2020 HEOA	Primary Health Equity Contact	Secondary Health Equity Contact	
EXAMPLE	Y	N	N				



Health Equity Organizational Assessment

Goal: Assess an organization's ability to collect, validate, and stratify patient demographic data, as well as the infrastructure in place to act once disparities have been identified.

How: Health Equity Organizational Assessment (HEOA) – seven implementation categories

Data Collection Expand collection of patient demographic data beyond REAL (SDOH, SOGI) Including diverse patient demographic data in staff training (screening for SDOH, Z-codes) & validating the effectiveness of **Data Collection Training** training Validating the accuracy and completeness of variety of patient demographic data to decrease "Unknown", including Data Validation comparing data to community data (community needs assessment, etc.) Stratifying patient demographic data against variety of patient safety/quality and outcomes measures (building a hospital Data Stratification HE dashboard) Developing a "Equity Dashboard" to routinely communicate patient outcomes hospital wide (leadership, boards, frontline **Communicate Findings** staff, patients/family advisors and community) Addressing Resolve Gaps in Developing hospital wide goals and interventions, in a multidisciplinary approach, to resolve identified gaps in patient outcomes, with consistent monitoring (i.e. Equity Dashboard) Care Organizational Infrastructure Health equity as a strategic goal, providing cultural competency training to deliver services that meet cultural and linguistic diversity of population served, identifying a dedicated leader/team to these efforts & Culture



Health Equity Organizational Assessment

If your organization completed the HEOA in 2019-20 – next priority is Validating results in 2021!

Data Collection

Data Collection Training

Data Validation

Data Stratification

Communicate Findings

Addressing Resolve Gaps in Care

Organizational Infrastructure & Culture

Review Second video in the MHA Keystone Center's three-part video series "Eliminating Disparities to Advance Health Equity" to review and validate your organization's HEOA answers. The video also provides step by step instructions on accessing KeyMetrics and how to answer each question effectively

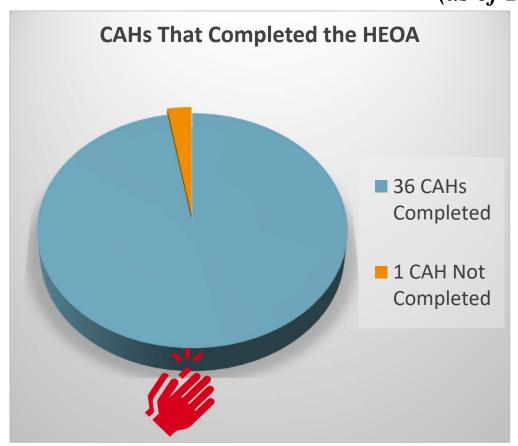


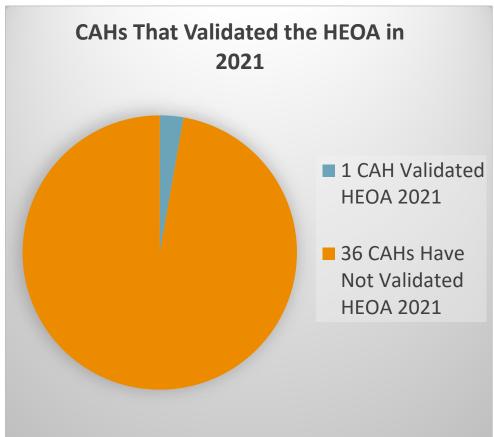
- □ Determine appropriate contact/team!
- □ Validate that your organizations responses are up to date by **checking the data validation box** in Key Metrics which is the last question in the survey!



CAH HEOA Status

(as of 1.20.21)

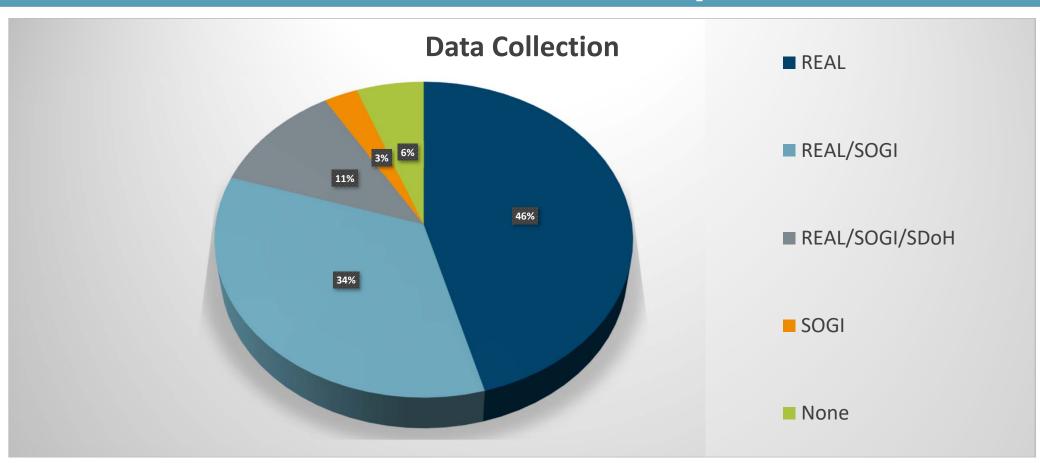




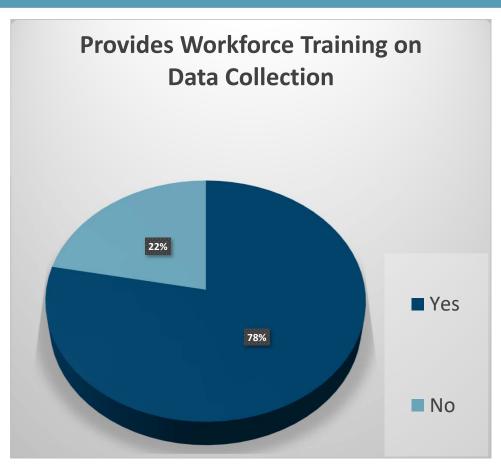


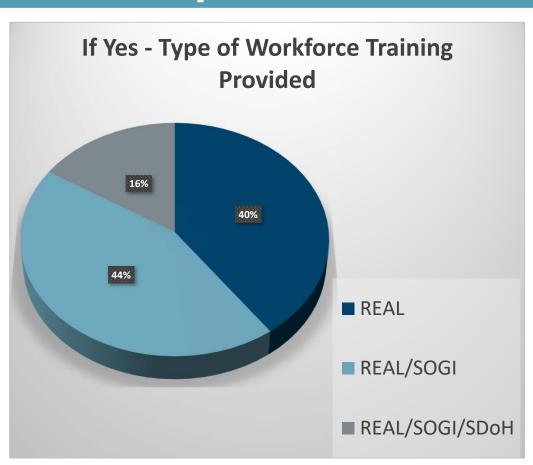
HEOA Results & Areas of Opportunity – MICAH



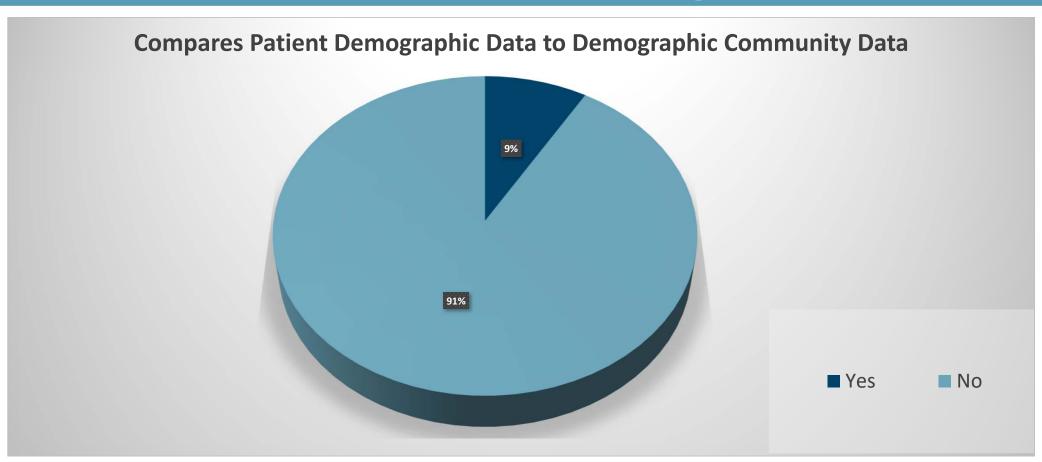




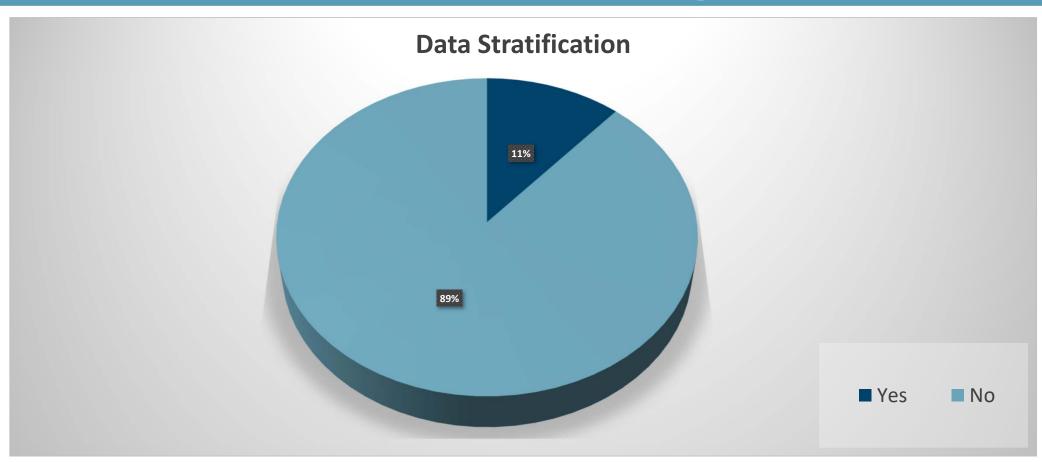




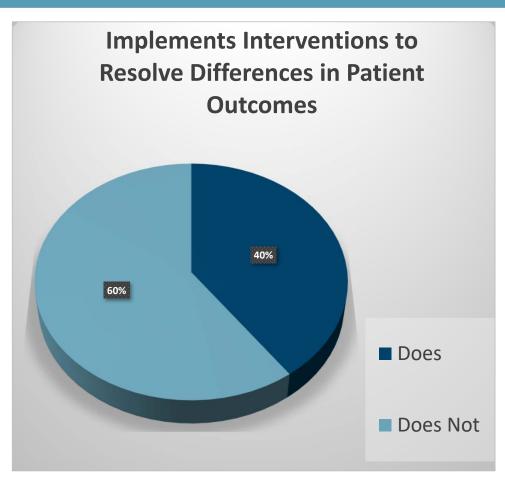


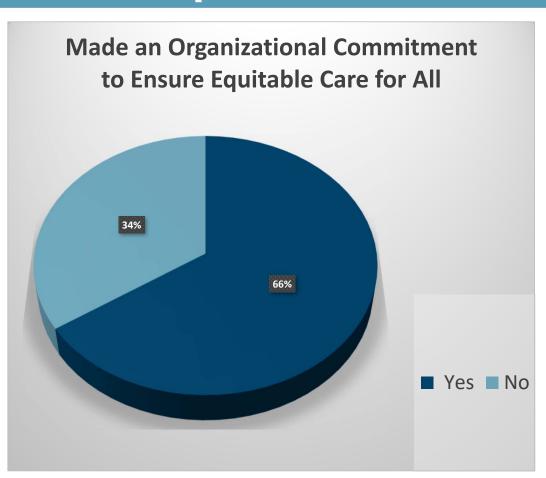












A Call to Action!



Your Organization

- ☐ Share the *MHA Pledge to* Address Racism and Health *Inequities* with your chief executive officer
- □ Complete/Validate HEOA
- ☐ Use HEOA results to identify opportunities & priorities for action!



MICAH Quality Network

- ☐ Incorporate a disparities lens in all quality improvement efforts
- ☐ Promote a Culture of Equity
- ☐ Use aggregate HEOA results to identify opportunities & priorities for action!





2112 University Park Drive | Okemos, MI 48864 (517) 323-3443 | www.mha.org

Questions!