



**Mission Statement:** We coordinate, plan and advocate for improved health of Michigan's rural residents and communities.

**Vision Statement:** The Michigan Center for Rural Health will be universally recognized as the center for expertise for rural health in Michigan through creative and visionary education, service and research.

## Michigan Rural Health Clinic Network

December 5, 2019  
1:00-4:00 p.m.

### Introductions

- Executive Board
- Mary Welch, Yanna N. (RHC in Northern), Robin Veltkamp, Arlene (Lakeshore Hospital), LeAnn (Baycare medical center), OSS Healthcare

### MI RHC Network Operational Items; Jill Oesterle, Manager of RHC Services, MCRH

#### [Link to Presentation](#)

- Network Updates
- Announcements
  - 2020 Meeting Dates:
    - Feb 13th
    - May 12th (RH-Con)
    - August 13th
    - November 12th
  - Annual Rural Health Conference
    - May 13<sup>th</sup>-May 14<sup>th</sup>; Grand Rapids, MI
  - E&M Documentation
  - Coding and Billing Bootcamp:
    - June 2020
    - Bring back to clinics for BH or SUD/OD

### MPRO Quality Improvement Initiative Updates; Elise DeYoung, Quality Consultant, MPRO

#### [Link to Presentation](#)

- Non-profit org. Improvement/consulting services
- 12<sup>th</sup> statement of work began 11/8/19. 5-year contract with Superior Health to serve as Quality Innovation Network.
  - Improving BH Outcomes (including Opioid Misuse)
  - Increasing Patient Safety
  - Increasing Chronic Disease Self-Management
  - Increasing the Quality of Care Transitions
- MPRO's Cancer Control Initiative
  - Objectives: increase community awareness of early detection
  - Provide community education
  - Evidence-Based Interventions
  - Leverage HER and Data
  - Initiative Components & Goals: Colorectal and Lung Cancers
    - Patient Reminders: Utilizing Electronic Health Records
    - Provider Reminders: Utilizing EHR's

- Provider Assessment & Feedback
  - Resources and Small Media: to educate patients and providers
- Lung Cancer Programming:
  - Lung Cancer Incidence & Mortality: Using data, programming and resources for combatting areas with most use. Looking at smoking rates by region.
  - Lung Cancer screening: LDCT vs. Chest X-ray. Participants who received LDCT had a lower risk of dying from lung cancer.
- Provider Education: 1-hour, on-site/virtual

**UPHCS Initiatives;** *Claudia Chàvez-Rhoades, LPN, CHC Quality Initiatives Program Coordinator*

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- To create opportunities of viability for health care providers in the UP of Michigan to improve access to quality health services for residents within their communities.
- Committees: including quality committee that just began
- Upper Peninsula Health Information Exchange (UPHIE)
- Marquette County Community Resource Fair
- Grant Initiatives:
  - Diabetic Retinopathy Screenings Telehealth Project
  - Make a Plan, Share a Plan
  - Region 1 (UP) Perinatal Collaborative
- Small Health Care Provider Quality Improvement Grant 2016-2019
  - Health Coach Certification Training: 16 staff across 9 clinics trained
  - UofM Lean for Healthcare Training: 2-day training. 16 staff from 10 different clinics.
- Rural Health Value Stratis Health “One Day MHA” Conference: 39 reps. From across all the health systems in the UP: Quality Improvement
- Diabetic Educator Training: 10 healthcare providers trained across 3 different training levels, 6 different clinic systems.
- Michigan Rural & Community Health Documentation, Coding & Billing Bootcamp
- HER Implementation and Quality Reporting Support
- BCBSM Patient Centered Medical Home Designation Support
- QI Clinic Specific Trainings
- Quality Performance Reporting, Huddle Training, Panel Management Training and PDSA Training.
- UPLift Collaborative Care Program: Recently awarded-August 2022.
  - Align behavioral health care services at 2 rural health clinics
  - Helen Newberry Joy Hospital
  - Next step: focusing on staff.
- Remote Patient Monitoring (UPHP/UPHCS Collaboration)
- Purpose: to demonstrate the clinical and economic impact of remote patient monitoring (RPM) device deployment to patients with at least one chronic disease diagnosis and co-morbidity.
  - Focus on chronic disease: congestive heart failure, hypertension, COPD, and diabetes.
- Great Lakes Practice Transformation Network:
  - Helping hospital understand MIPS

**2019 RHC Updates;** *Robin Veltkamp, Health Service Associates*

[Link to Presentation](#)

- CMS Updates on Appendix G
  - Must observe patient exam room.

- Patient can decline to have a surveyor in. Surveyor will document. Not there to scrutinize how you treat/diagnose. Want to check on if following policies or not.
- Double locked meds.
- AED's on premises—monthly battery check, pads checked monthly for expiration
- Burden Relief: November 2019
  - Bi-annually; can do annually if would like to.

**RHC Innovative Model; RHC Executive Board**

[Link to Presentation](#)