

MICAH QN Mission Statement: As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.

MICAH QUALITY NETWORK MEETING
8:00-9:00 a.m. Individual Self-Care Time
9:00-11:20 MICAH QN Meeting Timeframe
Park Place Hotel; Traverse City, MI; Grandview 1
Theme: Connecting MI CAHs – No CAH Left Behind!

8:00-9:00	<i>Please use this time for some self-care. Read with some coffee, go for a walk, etc. You deserve so much more but take an hour to care for yourself.</i>	
9:00-9:10	Welcome and New Member Introductions/Member Recognitions	<i>Mariah Hesse, Sparrow Clinton Hospital</i>
9:10-9:35	Networking Time over Coffee/Tea. <ul style="list-style-type: none"> • <i>Please come prepared to share one tip/trick you have to connect/build relationships with others?</i> 	<i>Please use this time to meet with other MICAH QN members, and your Strategy Group over Coffee/Refreshments.</i>
9:35-10:00	Safety Story: Lessons Learned Note: MICAH QN members are encouraged to use this time to share lessons learned surrounding patient safety with their peers.	<i>All</i>
<u>Strategy Group #2 – Data Management</u>		<i>Chair: Jen Monzo, McKenzie Health System</i>
10:00-10:30	<ul style="list-style-type: none"> • Strategy Group #2 Update • MICAH QN Core Measures Report Out • MI CAH Quality Scorecards (Sparrow Health System, Aspirus Health) 	<i>Jen Monzo, McKenzie Health System Jeff Nagy, Michigan Center for Rural Health Jen Anderson, Sparrow Ionia Hospital Darcy Donnelly, Aspirus Health</i>
<u>Strategy Group #3 – Effective Communication and Coordination of Care</u>		<i>Chair: Heather Schragg, Eaton Rapids Medical Center</i>
10:30-10:45	<ul style="list-style-type: none"> • Strategy Group #3 Update • Aspirus Health COPD Scorecard 	<i>Heather Schragg, Eaton Rapids Medical Center Darcy Donnelly, Aspirus Health</i>
<u>Strategy Group #1– Making Care Safer by Reducing Harm Caused in the Delivery of Care</u>		<i>Chair: Tiffany Friar, Sparrow Eaton</i>
10:45-11:10	Strategy Group #1 Small Group Discussions Attendees will be broken up into small groups to discuss the following: <ul style="list-style-type: none"> • Discussion around creative staffing solutions. What solutions do facilities have as hospitals/health systems deal with an unprecedented staffing crisis? • How do you use safety behaviors with compassion, empathy to promote patient and staff safety, good experiences, and prevent harm all at the same time? 	

MICAH QN Vision Statement: MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

	<ul style="list-style-type: none"> • How as a leader do you successfully listen and respond to concerns employees may have? 	
11:10–11:20	<ul style="list-style-type: none"> • 2022 MICAH QN Meeting Calendar • 2022 Slate of Officers 	<i>Mariah Hesse, Sparrow Clinton Hospital</i> <i>Crystal Barter, MCRH</i>