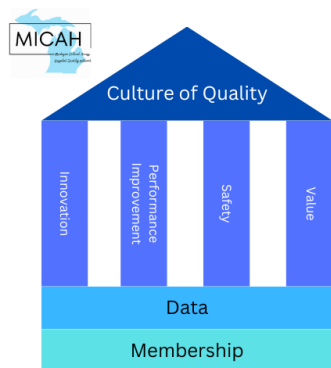


**MICAH QN Mission Statement:** As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAH QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAH QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.



## MICAH QUALITY NETWORK MEETING

**8:00-8:30 a.m. Optional Pre-Meeting:**

**8:30-11:45 MICAH QN Meeting**

**Park Place Hotel; Traverse City, MI**

8:00-8:30 Optional Education Moment	<b>Optional Education Moment:</b> If you are interested in discussing Antibiotic Stewardship Programs, please join during this time. MICAH QN members will be on hand to share and facilitate discussion. Facilitators: <i>Jen Monzo, McKenzie Health System, Jen Anderson, Sparrow Ionia &amp; Julia Harbuck-Valley, Scheurer Health</i>	
8:30-8:45	<b>Welcome and Introductions/Member Recognitions</b> <ul style="list-style-type: none"> <li>Please be prepared to share something that you are proud of in your organization/department related to patient safety &amp; quality.</li> </ul>	
8:45-9:15	<b>Safety Story: Lessons Learned</b> Note: MICAH QN members are encouraged to use this time to <b><u>share lessons learned surrounding patient safety with their peers.</u></b>	<i>Introduction from Barb Wainright, Corewell Health, Community Hospitals.</i>  <i>All Member Participation</i>
<b><u>Strategy Group #2 – Data Management</u></b>		<i>Chair: Jen Monzo, McKenzie Health System</i>
9:15-10:00	Strategy Group #2 Update <ul style="list-style-type: none"> <li>MICAH QN Core Measures Report Out (emailed)</li> <li>HCAHPS Report Out</li> <li>New MBQIP Measures</li> <li>eCQM Education</li> </ul>	<i>Jen Monzo, McKenzie Health System</i> <i>Jeff Nagy, MCRH</i> <i>Amanda Saint Martin, Michigan Center for Rural Health,</i> <i>Jenn Duke, Ascension Standish Hospital</i>
10:00-10:15	Break & visit with MICAH QN Storyboards	
<b><u>Strategy Group #1 – Making Care Safer by Reducing the Harm Caused in the Delivery of Care</u></b>		
10:15	Workplace Violence Opener	<i>Tiffany Friar, Sparrow Eaton</i> <i>Amanda Saint Martin, MCRH</i>
10:15-10:30	Behavioral Health in the Emergency Department	<i>Sherrie Toth, Bronson Lakeview &amp; Bronson South Haven</i>
10:30-11:00	Peer Education from MyMichigan Health Facilitated Discussion with Safety Story Kick-Off	<i>Andrea Porter, MyMichigan Health</i> <i>Tiffany Friar, Sparrow Eaton &amp; Sparrow Ionia</i>
<b><u>Strategy Group #3 – (CAH Priorities! (Information Sprints Bringing What CAH Quality Leaders Need to Know Now))</u></b>		

**MICAH QN Vision Statement:** MICAH QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).

11:00-11:30	<p>Strategy Group # Update, and Wrap-up from August Meeting</p> <p><b>Breakout Discussions:</b></p> <ul style="list-style-type: none"> <li>• How are we building growth opportunities for our CAH staff (nursing and all) in our organization? (Growing our leadership) What role does/can the quality department play in this?</li> <li>• How do we show that front-line staff is influencing/ impacting quality?</li> </ul> <p>Highlights from <i>Influencer: The Power to Change Anything Book</i></p>	<p><i>Heather Schragg, Eaton Rapids Medical Center</i>  <i>Regina Buhr RN, Sparrow Clinton Hospital</i>  <i>Darcy Donnelly, Aspirus Health</i></p>
11:30-11:45	<p>MICAH QN Resource Overview</p> <p>MICAH QN Annual Business</p> <ul style="list-style-type: none"> <li>• MICAH QN Treasurer Report</li> <li>• MICAH QN EC Voting (ballot handed out at beginning of meeting)</li> </ul> <p>MICAH QN 2024 Calendar</p> <ul style="list-style-type: none"> <li>• February 23<sup>rd</sup>, 2024 (Virtual)</li> <li>• May 17<sup>th</sup>, 2024 (In-Person Location TBD)</li> <li>• August 16<sup>th</sup>, 2024 (Virtual)</li> <li>• November 7<sup>th</sup> &amp; 8<sup>th</sup> 2024 (In Person Traverse City, MI)</li> </ul>	<p><i>Crystal Barter, MCRH &amp; Amanda Saint Martin, MCRH</i></p> <p><i>Mariah Hesse, Sparrow Clinton</i></p>