

Michigan RHC Quality Network

Jill Oesterle, Director of
Provider Solutions



Agenda

1:00 pm - Welcome and MI RHC Network Operational Updates	Jill Oesterle, MCRH
1:15 pm - Breast & Cervical Cancer Control Navigation Program (BC3NP) – Statewide Program Overview	Kristin Pribyl, BC3NP
1:30 pm - Hypertension Self-Management- Resources for Your Patients	Jodi Bure, NKFM
2:00 pm - Become an NHSC Site - Learn How and Why it is Important	Paige Recker, MCRH
2:45 pm - RHC Standards, Most Common, Deficiencies and Compliance	Tressa Sacrey, HSA
3:30 pm - Round Robin - Clinic Sharing and Planning for 2024	All

2024 RHC Network Meetings

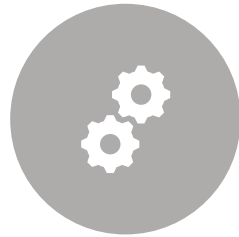
- February 7th, 2024 – 1 pm 4 pm (virtual)
- April 24th, 2024 – 2 pm – 4 pm (In person)
- June 11th, 2024 – 1 pm – 4 pm (In person)
- November 13th, 2024 – 1p – 4p (Virtual)



Agenda Topics



QUALITY



OPERATIONAL



COMPLIANCE



POLICY



FINANCIAL

RHC Quality Improvement Background

RHCs are not exempt from the impact of national efforts to create a high-value health care system, despite no implicit program requirement from the Centers for Medicare and Medicaid Services (CMS) in the Conditions of Participation for RHCs.

Beginning in April 2021, encounter-based payments for new provider-based Rural Health Clinics was capped. This contrasts with the previous cost-based reimbursement.

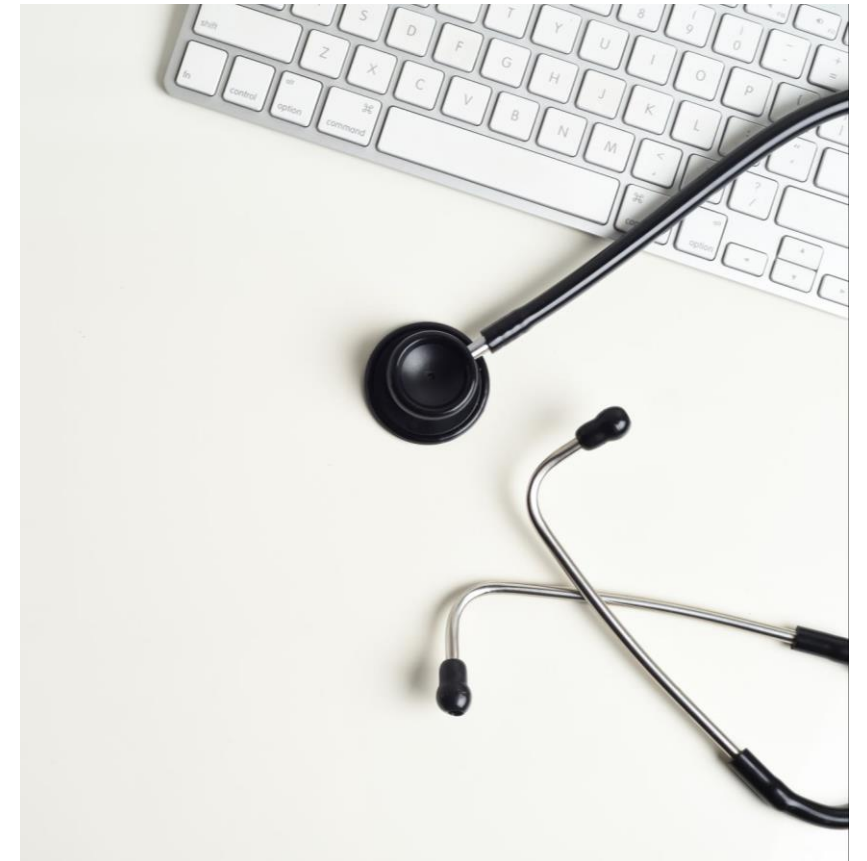
Many experts agree that quality metrics will eventually be introduced for Rural Health Clinics and payment structure could be tied to these metrics. While the timeframe for these potential changes is unknown, CMS has already moved away from paying for quantity and towards paying for quality care.

MCRH Quality Improvement Programming

RHC Flex QIL - MCRH implemented a formal quality improvement project for provider-based Rural Health Clinics (PB-RHC) to identify a single performance improvement metric that will serve as the cornerstone of the quality

Healthy Hearts for Michigan (HH4M) - offered rural primary care practices a dedicated Practice Advisor who, through in-person and remote interactions, can help providers optimize current workflows, implement new best practices, establish screening and treatment protocols, and collect quarterly data.

Enhancement of Team-based Care increased the engagement of non-physician team members in rural areas of the state to manage and educate patients with hypertension or hyperlipidemia.





Invitation to Participate

2023-2024 Rural Health Clinic Quality Improvement Project

We encourage your Rural Health Clinic(s) to participate in a **Collaborative Quality Improvement project funded by the Michigan Office of Rural Health** and offered in collaboration with LilyPad. This is a unique and timely opportunity for clinic leaders to prepare for anticipated public reporting mandates and develop valuable quality improvement skills and experience to foster future success. Participation has been designed to enable clinics to start when you are ready and proceed at a pace that fits with your operational realities – we meet you where you are and provide resources so you can access them in a way that makes sense to your clinic team.

Over the past two grant cycles, we've had several clinics participate. Those clinics are encouraged to continue with new or expanded quality work, and we invite all Michigan RHCs to join the existing cohort, with a long-term goal of having 100 percent RHC participation.

If you are interested in being part of this project, plan on having your clinic leaders attend an introductory 30-minute webinar hosted by LilyPad on Monday, December 4th at 11:00 AM Central

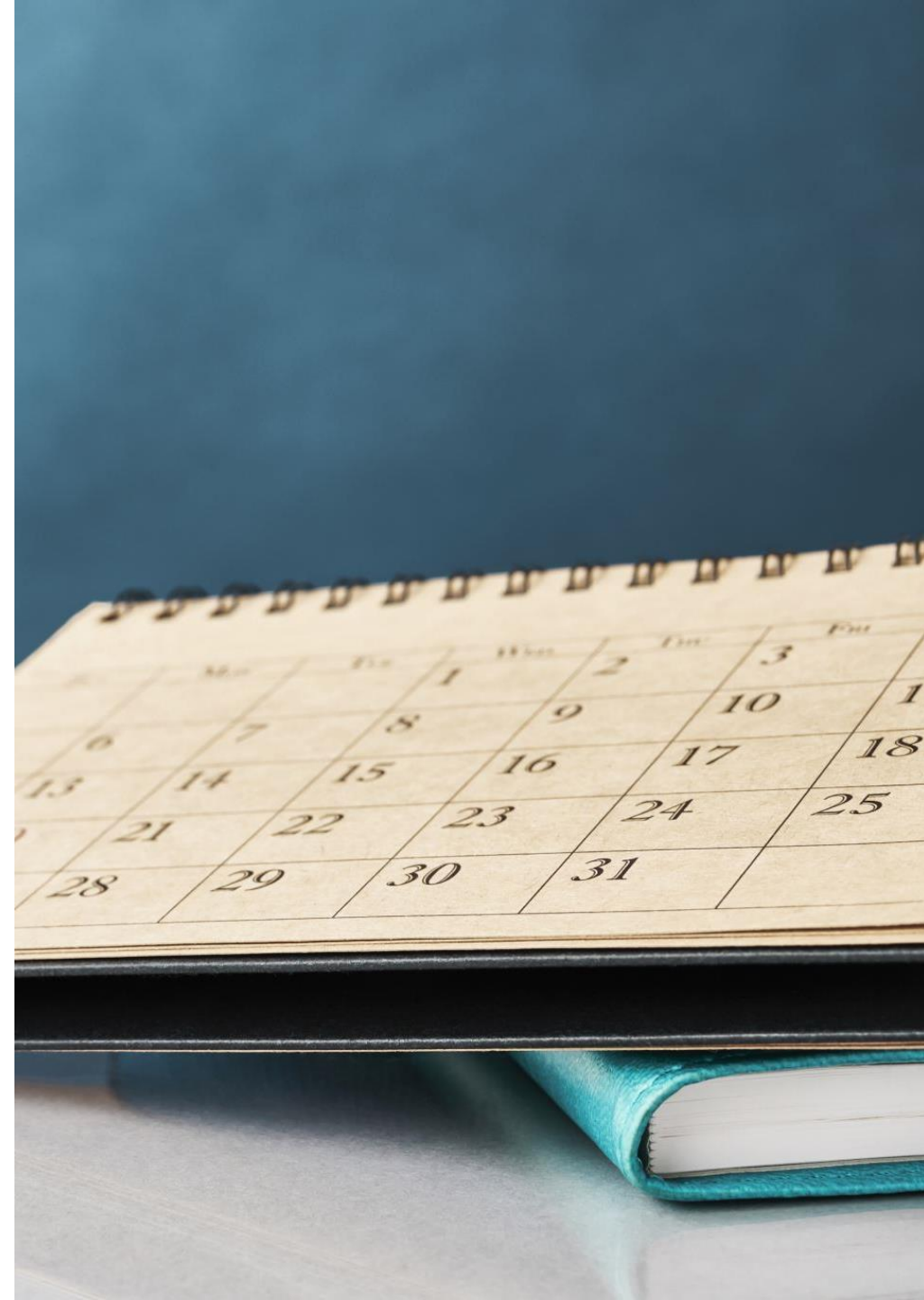
[Register here](#)

What does Quality Improvement Programming Deliver?

The Rural Health Clinic Quality (RHC) Improvement projects help to improve patient care in rural communities, advance the quality measurement agenda and provides training for RHC staff to learn and implement a practice improvement model.

These project support RHCs efforts to improve the quality of care for their patients, simplify and streamline transitions of care between primary care and inpatient services, and strengthen chronic disease management processes.

Practice Manager Workshop – June 2024



Michigan RHC Network Board – Call for Nominations

President: Keisha Sexton, CMM, Practice Manager, Northern Pines Health Center

Member Representatives (up to five additional elected by the network membership)

- Laura Green, Director of Population Health, Hills & Dales Healthcare
- Ruanne Vander Veen, Quality Assurance and Improvement Coordinator, Sheridan Community Hospital
- Tami Wahl, BBA, Manager of Physician Practices & Occupational Health, Hills & Dales General Hospital

Open Positions

- Vice-President
- Secretary:
- Treasurer
- Member