

# Michigan Critical Access Hospital Quality Network

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FEBRUARY 18, 2022

# MICAH QN

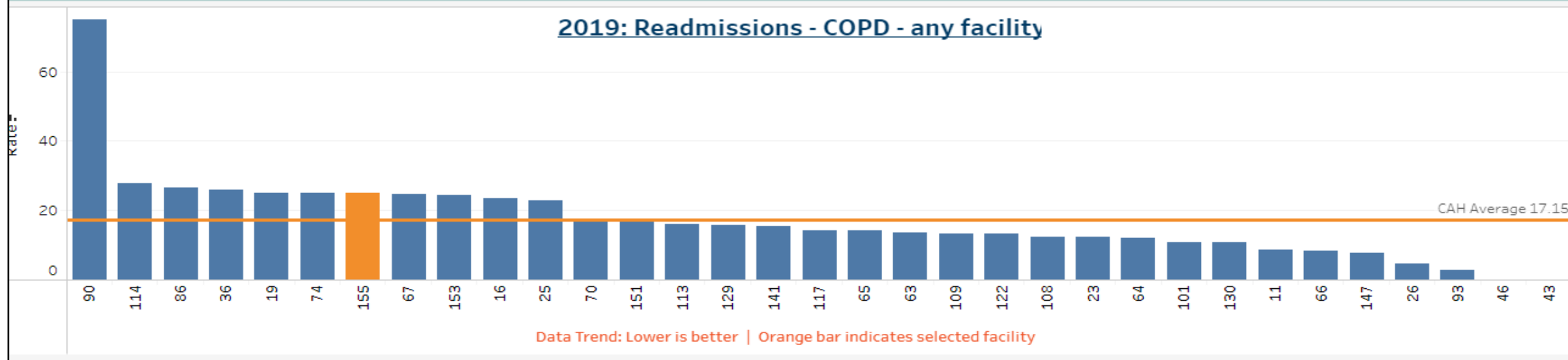
## Strategy Group #3

PROMOTING EFFECTIVE COMMUNICATION  
AND COORDINATION OF CARE

## Critical Access Hospital Comparison



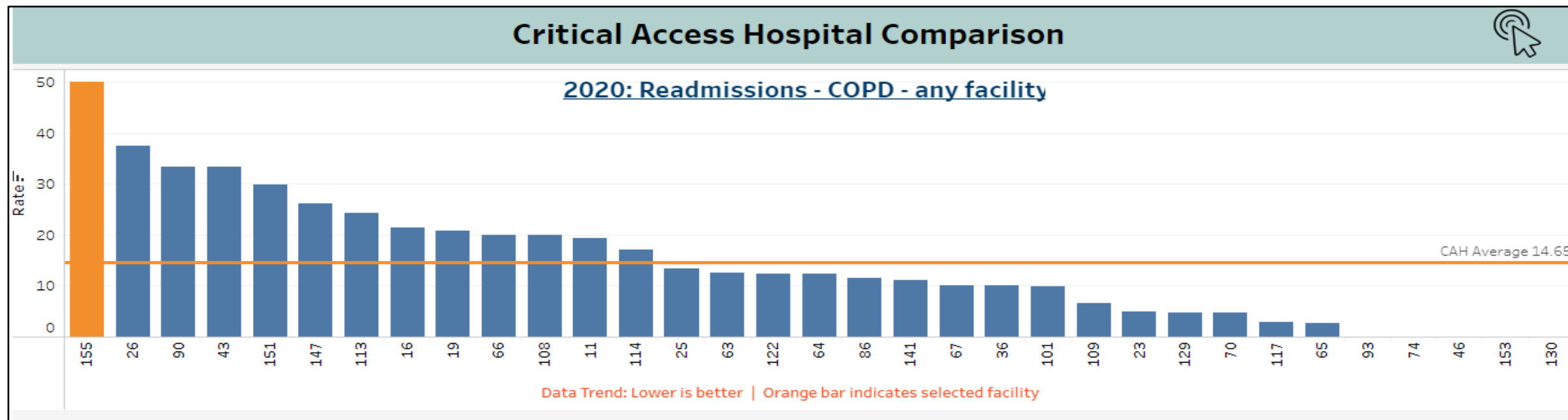
2019: Readmissions - COPD - any facility



## Critical Access Hospital Comparison



2020: Readmissions - COPD - any facility



# Goal Setting

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Baseline: 2019 CAH average 17.1%

2019

31 Dec. 2021

Goal: Reduce COPD Readmissions (any facility) by 20% (13.6%)  
on claims December 31, 2021 (reported March 2022)



# COPD + COVID19

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As COVID19 variants evolve, so do our protocols for treatment.

What are CAHs identifying as trends for this patient population?

Originally transferring out this patient population – now keeping.

- Lessons learned?
- Barriers?
- Readmission correlation between COVID & COPD?

What are you tracking for COPD patients?

- Vaccination rates?
- MAB infusions?

Are you experiencing payment issues with new OP treatments?

# Polling Questions

Do you have an RHC?

Do you want to continue to receive education and resources surrounding COPD?

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How would you rate your discharge planning?

- 1 - Puh-leaze don't even mention it!
- 2 – Discharge what?!
- 3 – On the struggle bus, but....getting there!
- 4 – We know about it and implement “sometimes.”
- 5 – Oh, we wrote the book on discharge planning!

## DO YOU HAVE?

- Medication Management – Rock Stars?
- Follow Up Appointments Scheduled – Rock Stars?

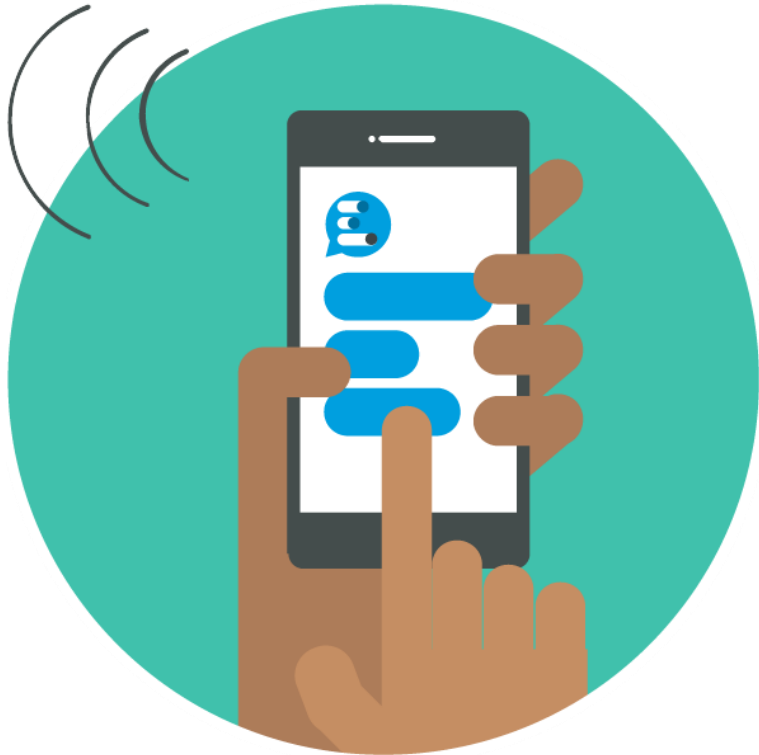
Are you interested in additional education regarding discharge planning?

Is your pharmacy involved with your discharge planning?

Is your hospital participating in an ACO?

Do you know if your facility participates in TCM activities?

- What on earth does TCM stand for? HUH!?





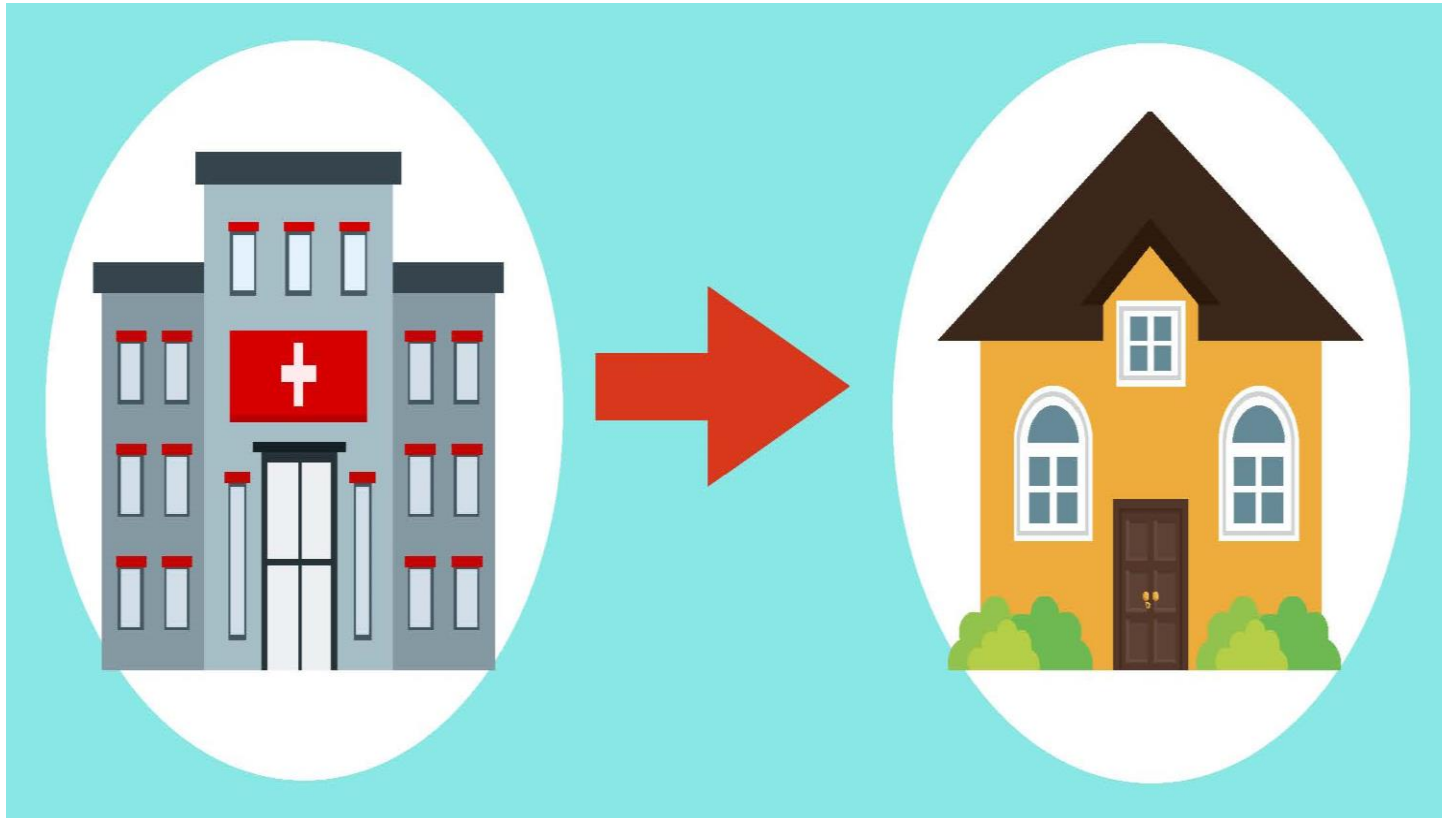
# Care Coordination

Focus Shift to  
Coordination  
of Care

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# Highlight Best Practices

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Coordination of Care  
between hospital and  
provider

## **Discharge Planning**

- Measure via HCAHPS

## **Care Transitions**

- Measure via HCAHPS



# Reigniting SG3 Book Club

May 2022

- *IN PERSON*: Thursday, May 19, 6:00pm – 8:00pm
- *VIRTUAL*: Held over lunch (date TBD)
- Roundtable of shared thoughts regarding your favorite book, article or podcast!
  - Key take-aways, personal growth opportunities, leadership, entertainment, discussion, etc.
  - Building relationships, making connections, and so on!
- Appetizers, festivities, networking, etc.

