

Quality Scorecard

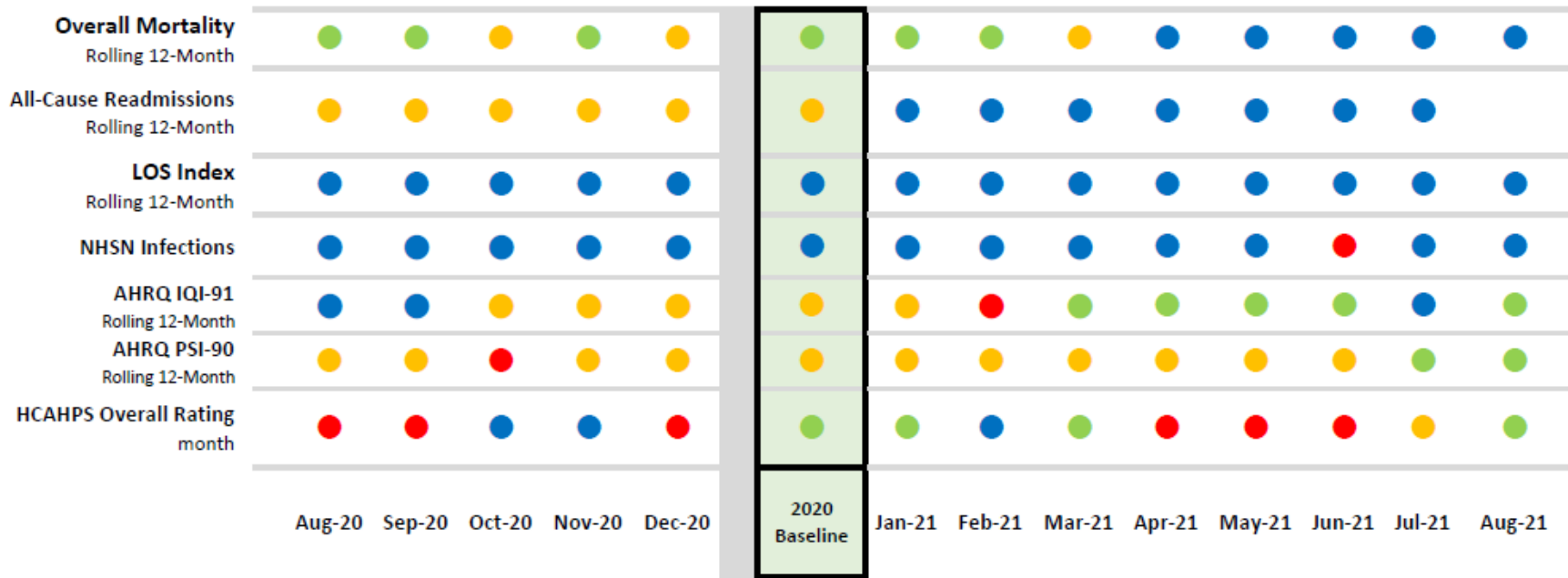
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Quality / Improvement Specialist



Hospital Reporting

Sparrow Ionia Quality Scorecard



AHRQ - Agency for Healthcare Research and Quality
 NHSN - National Healthcare Safety Network
 HCAHPS - Hospital Consumer Assessment of Healthcare Providers

- Stretch Goal
- Target Goal
- Threshold Goal
- Not Achieving

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	Jun-21		Jul-21		Aug-21				
	Num	Denom	Num	Denom	Num	Denom			
●	7	711	7	726	7	678	●	Rolling 12-Month	Target - 0.53
	0.48		0.48		0.49				Stretch - 0.49
●	28	711	23	658			●	Rolling 12-Month	Target - 5.16
	3.94%		3.50%						Stretch - 4.64
●							●	Rolling 12-Month	Target - .81
	0.67		0.67		0.68				Stretch -
●							●	Monthly	Target - <1%
									Stretch - 0%
●							●	Rolling 12-Month	Target - .955
	0.9396		0.9295		0.9463				Stretch - .932
●							●	Rolling 12-Month	Target - .944
	0.9454		0.9407		0.9426				Stretch - .896
●		18		17		19	●	Monthly	Target - 78.94
	62%		77%		78%				Stretch - 84

Department Reporting

2021 Department Dashboard

DEPARTMENT:

Report Due:	1st Friday of the Month
Quality Safety Council	

- Met Goal ●
- Below Goal ●
- Not Meeting Goal ●

	2021 Goal	2021 YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
SERVICE GOAL:		#DIV/0! ●												
SAFETY GOAL:		#DIV/0! ●												
PEOPLE GOAL:		#DIV/0!												

QUALITY GOAL: Performance Metrics	2020 Benchmark	2021 Goal	2021 YTD	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
			●												
			●												
			●												
			●												
			●												
			●												

QUALITY CONTROL FALL OUTS:	Description of Error:	Improvement - Action taken

