



WE HOPE YOU ARE COMPLETELY SATISFIED WITH YOUR CARE AT SMH

You may receive a phone call from Arbor & Associates after your hospital visit. During this call, you will be asked about your health care experience. We hope that you are completely satisfied with the quality of care you received.



LEARN MORE
scmh.org

CONTACT US

7870W US Hwy 2 Manistique, MI

Main Hospital Line

906-341-3200

Rural Health Clinic

906-341-2153

101 Walnut Street, Manistique, MI

SMH Specialist Clinic

906-341-3286

115 N Lake Street, Manistique, MI

Rehabilitation Services

906-341-3254

HomeCare & Hospice

906-341-3284

TRAIL OF YOUR CARE



YOUR TRUSTED FIRST CHOICE

 **Join our NEW Text System**



Enter **444999** into phone field

Text **"SMHCARES"**

OPT IN TODAY

- Health Tips
- New Services
- Holiday Hours
- Online Donations
- Upcoming Events

Date(s) of Service:

Patient Initials:

**THANK YOU FOR CHOOSING
SCHOOLCRAFT MEMORIAL HOSPITAL
FOR YOUR HEALTH CARE NEEDS**

Each team member who participates in your care during your stay with us will print his/her name on this sheet.

Please use this as a reference if there is anyone you would like to identify as providing you with outstanding care and compassion.

Our goal is to exceed your expectations in care during every interaction at Schoolcraft Memorial Hospital. If we have not exceeded your expectations today, please discuss your concerns with the staff member serving you. Every staff member is empowered to make things right for you. Should you have additional commentary on how we may strive to continually improve our services, please ask to speak with the leader of the department you are in. Your feedback is valued.

TEAM MEMBERS INVOLVED IN MY CARE

| | |
|----------------------|------------|
| Employee Name, Title | Department |
| Employee Name, Title | Department |
| Employee Name, Title | Department |
| Employee Name, Title | Department |
| Employee Name, Title | Department |
| Employee Name, Title | Department |
| Employee Name, Title | Department |
| Employee Name, Title | Department |

OUR MISSION

To provide quality health and wellness services for the people of our region.

OUR VISION

We will be the trusted first choice for our patients, staff & physicians.