## JOIN THE VA COMMUNITY CARE NETWORK Community providers are critical to Veterans health!

More in-network providers are needed to improve Veterans access to health care. As of March 5, 2024, millions more Veterans are eligible for VA healthcare\*. Over 1/3 receive care via VA CCN.

- VA MISSION Act of 2018 established the Veterans Community Care Program (VCCP), which allows the VA to purchase health care services from the community.
- VA CCN addresses previous challenges, including claims processing and billing.

VA CCN works better than VA's previous networks.

- Improved customer service.
- More timely payments.

- Prescriptions are easier.
- Simplified appointment scheduling.
- Provider-to-provider coordination promotes better care coordination.

More types of service providers can participate in VA CCN. Including residential care, comprehensive rehabilitation, home health care, hospice care, dental, immunizations, dialysis, long-term acute care, complementary and integrated health services in areas of biofeedback, hypnotherapy, massage therapy, relaxation techniques and tai chi.

Advantages of being in the VA CCN: Increased utilization of services, including Urgent Care. VA billing including Medicare/Medicaid & Medicare Supplemental services. Partnering with your local VA Medical Center can be mutually beneficial.

Community Care Overview: <u>va.gov/communitycare</u>

Community Provider Overview: <u>va.gov/communitycare/providers</u> Community Provider Toolkit: Health services co-occurring disorders toolkit for health care professionals working with Veterans outside of the VA healthcare system. <u>mentalhealth.va.gov/healthcare-providers</u>

\*The PACT Act is a new law, and the most significant expansion and extension of Veteran benefits, eligibility, and care in 30+ years. Those previously denied for benefits should reapply. **Contact your County VA Office and Veteran Service Officers.** They provide accredited claims services (Health Care AND other benefits) for Veterans and their families, at **no charge LINK.** Or dial **1-800-MICH-VET** 



mcrh.msu.edu/programs/Veterans-Care



