

Welcome

Michigan Rural Health Clinic Network (MRHCN)

November 1, 2018



Executive Committee

- President: Doris Goodlock
- Vice President: Keisha Sexton
- Secretary: Carrie Sevarns
- Treasurer: Kris Allen
- Officers: Mary Welsh, Lacey Sherlock, RuAnne Vanderveen, Cindy Baker



Advisory Organizations

- Medical Advantage Group
- Michigan Peer Review Organization
- Upper Peninsula Health Care Solutions
- Rybar Group Inc.



Introductions

- Name
- Organization
- Role



Operational Updates

- Current Member Update
 - 62 individual RHCs are enrolled as MRHCN members (Completed LOC/Application) (up from 32)
 - 2018 Membership Application is available on our website
 - RHC network will still have an open meeting format for our quarterly meetings.



Quality Health Indicators (QHi)

QHi is a web-based data collection and reporting tool.

- 71 individual clinics enrolled in QHi.
- 11 RHCs are actively reporting in QHi
 - Actively report = entered data Jul, Aug, Sep of 2018



QHi Data

- Data Report Reminder
 - Monthly input of three core measures.

FAVORITES		3 MEASURES		Save All and Stay
Controlling High Blood Pressure (NQF #0018) *QHI Core Measure*				
Patients 18 to 85 years of age by the end of the measurement year who had at least one outpatient encounter with a diagnosis of hypertension (HTN) during the first six months of the measurement year-Denominator		The number of patients in the denominator whose most recent BP is adequately controlled during the measurement year-Numerator		show/hide definitions
				Save All and Stay
				Calculate Result With Current Values
July	303	233	76.9	
June	279	208	74.6	
May	262	187	71.4	
April	321	176	54.8	
Multi-Month Entry				
Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan (NQF #0421) *QHI Core Measure*				
All patients aged 18 years and older-Denominator		Pts with a documented BMI during encounter or during previous 6 months, AND when BMI is outside of normal parameters, follow-up is documented during encounter or during previous 6 months of encounter with BMI outside of normal parameters - Numerator		show/hide definitions
				Save All and Stay
				Calculate Result With Current Values
July	211	73	34.6	
June	252	69	27.4	
May	259	81	31.3	
April	223	77	34.5	
Multi-Month Entry				
Preventive Care and Screening: Tobacco Use Cessation Intervention (NQF #0028b) *QHI Core Measure*				
All patients aged 18 years and older seen for at least two visits or at least one preventive visit during the measurement period-Denominator		Patients who received tobacco cessation counseling intervention** if identified as a tobacco user-Numerator		show/hide definitions
				Save All and Stay
				Calculate Result With Current Values
July	63	44	69.8	
June	61	49	80.3	
May	68	52	76.5	
April	58	46	79.3	
Multi-Month Entry				



Practice Operations National Database (POND™)

- POND™ is a unique benchmarking program which focuses on ***rural-relevant financial, operational, productivity and compensation measures.***
- POND™ will be available to RHC clinics who have completed the membership application process.
 - 74 enrolled (will be sending email to those with missing data).

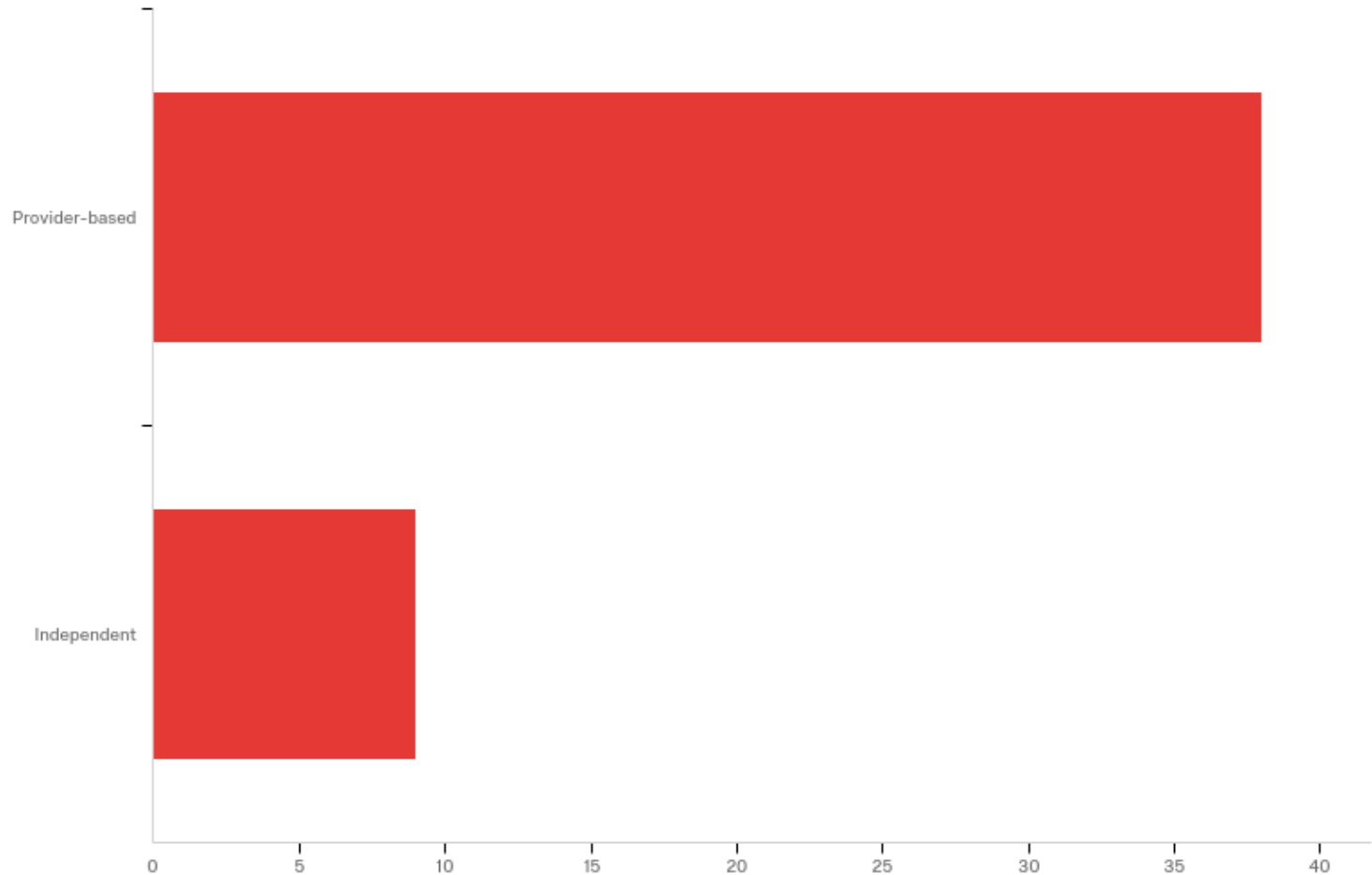


Certified Rural Health Clinic Survey

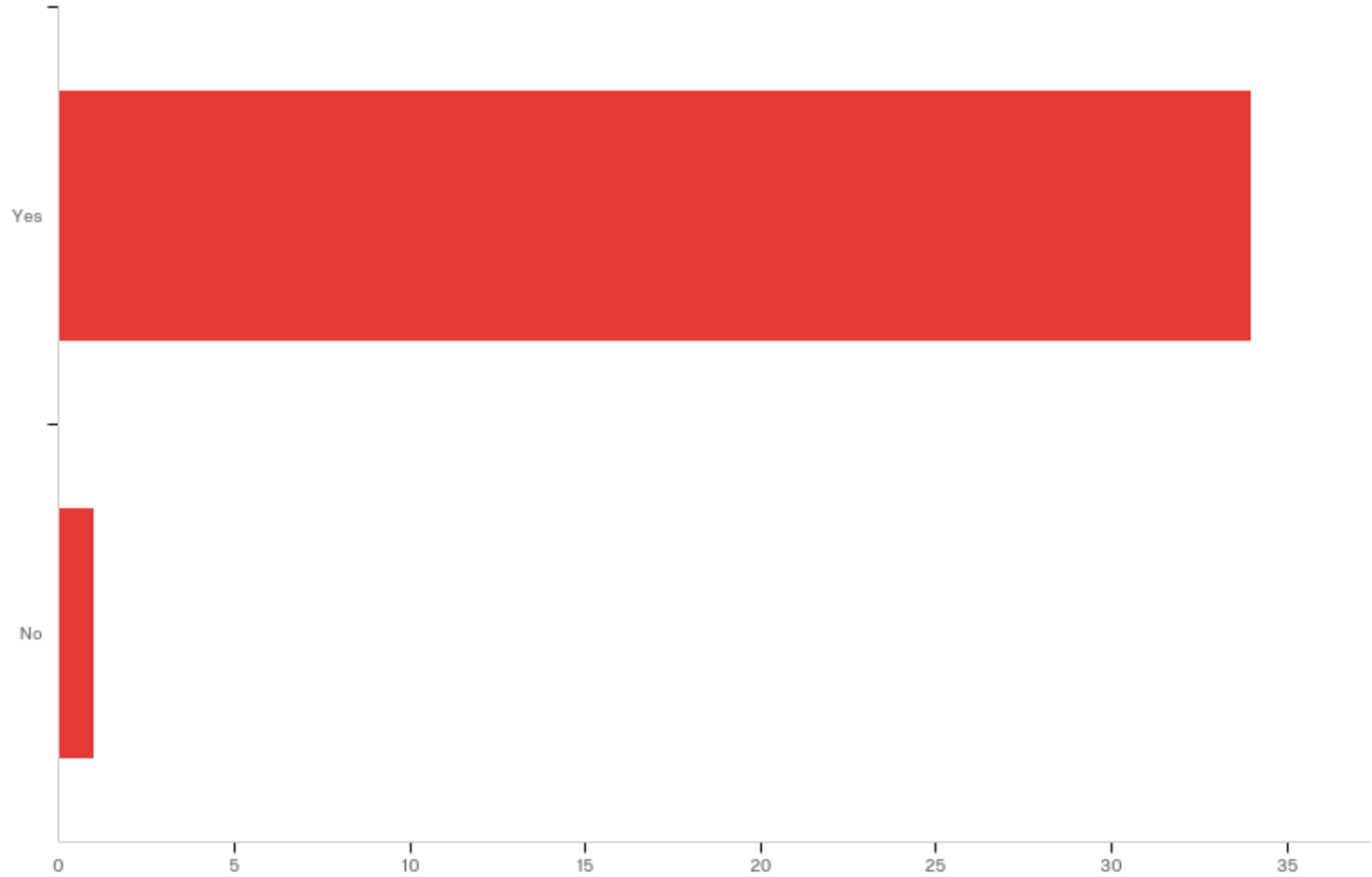
- 47 Respondents, still looking for more clinics to complete!



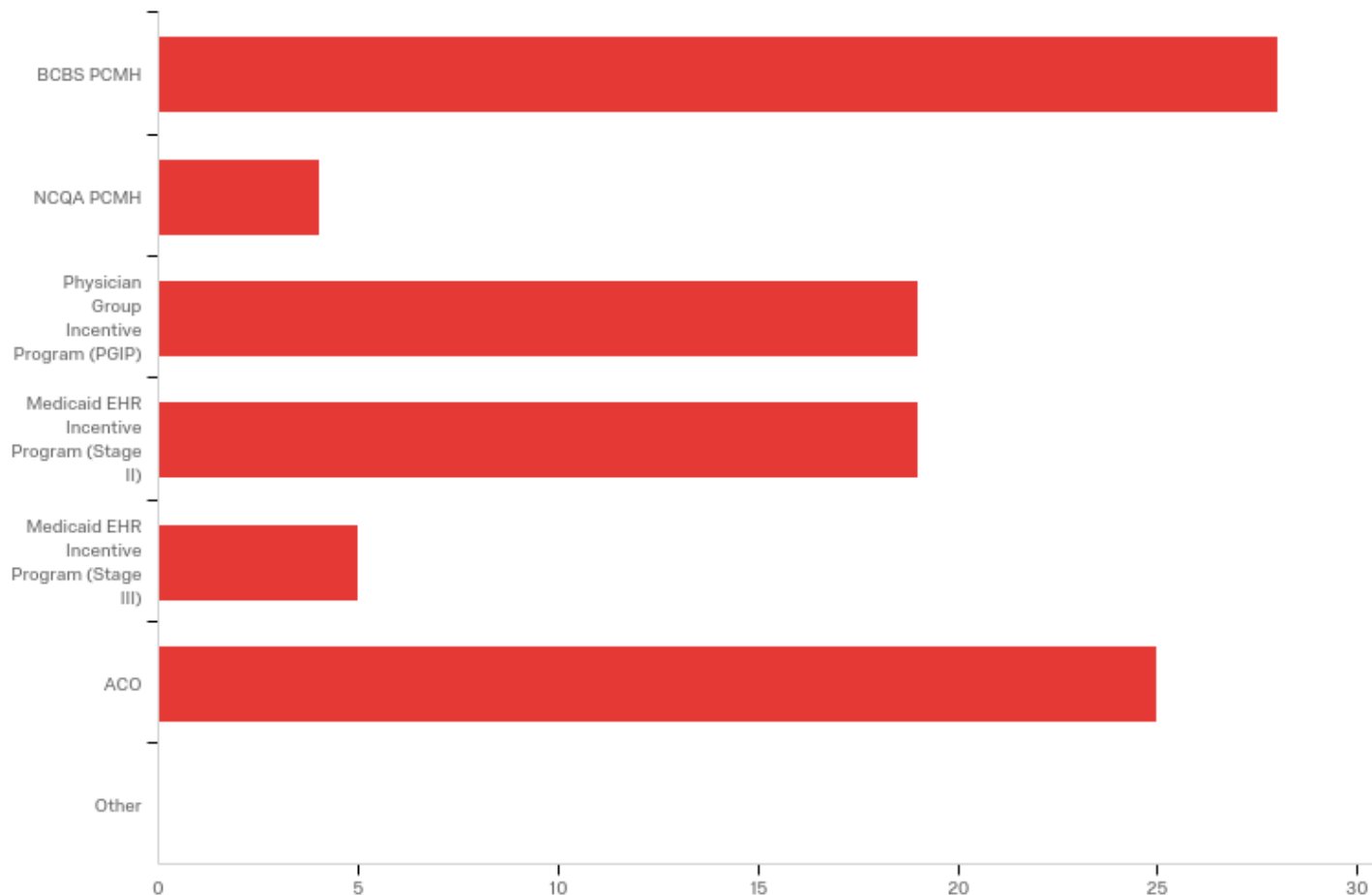
Q7 - Is your practice a provider-based or an independently certified RHC?



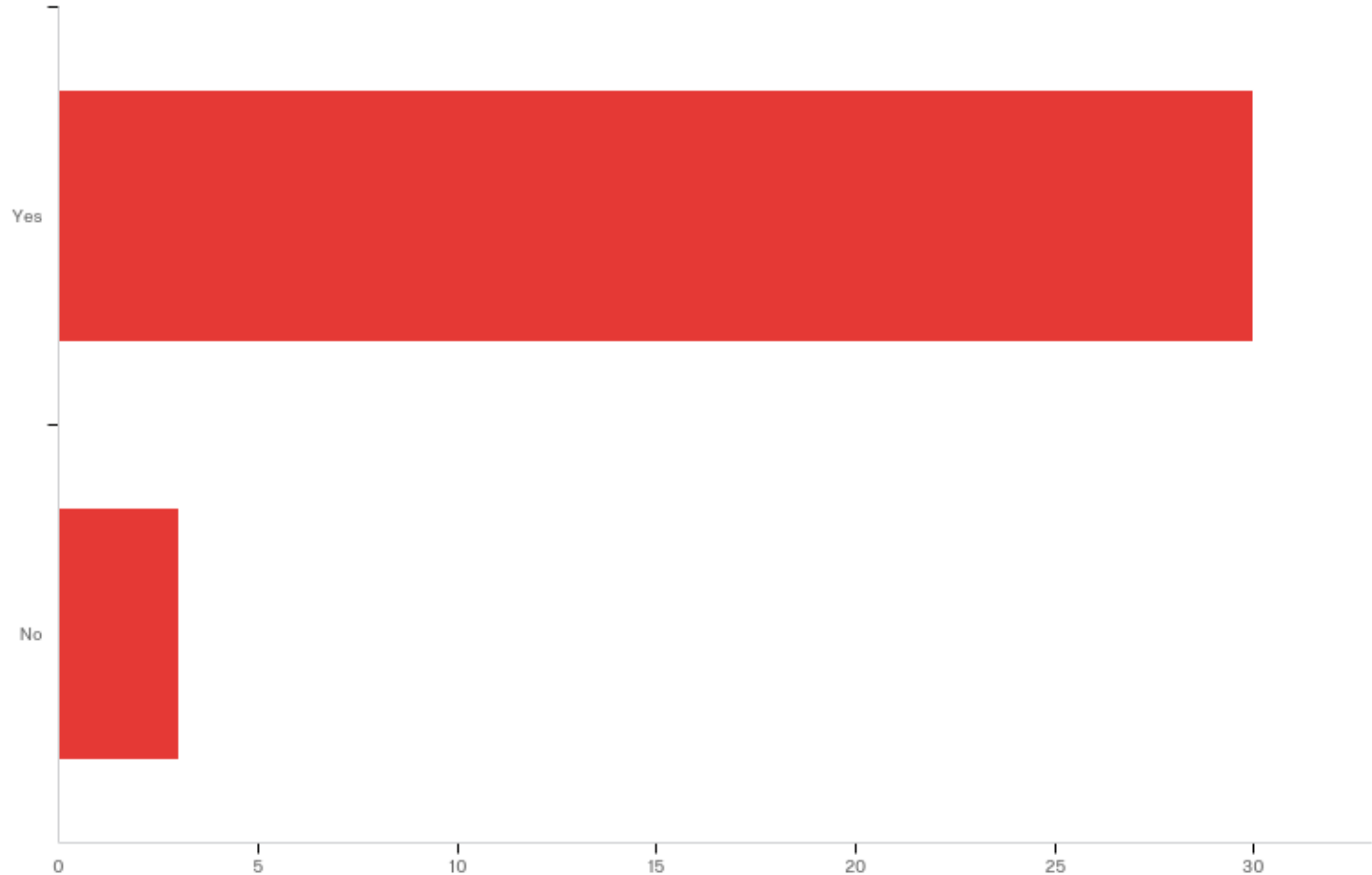
Q28 - Is your RHC utilizing a Patient Portal?



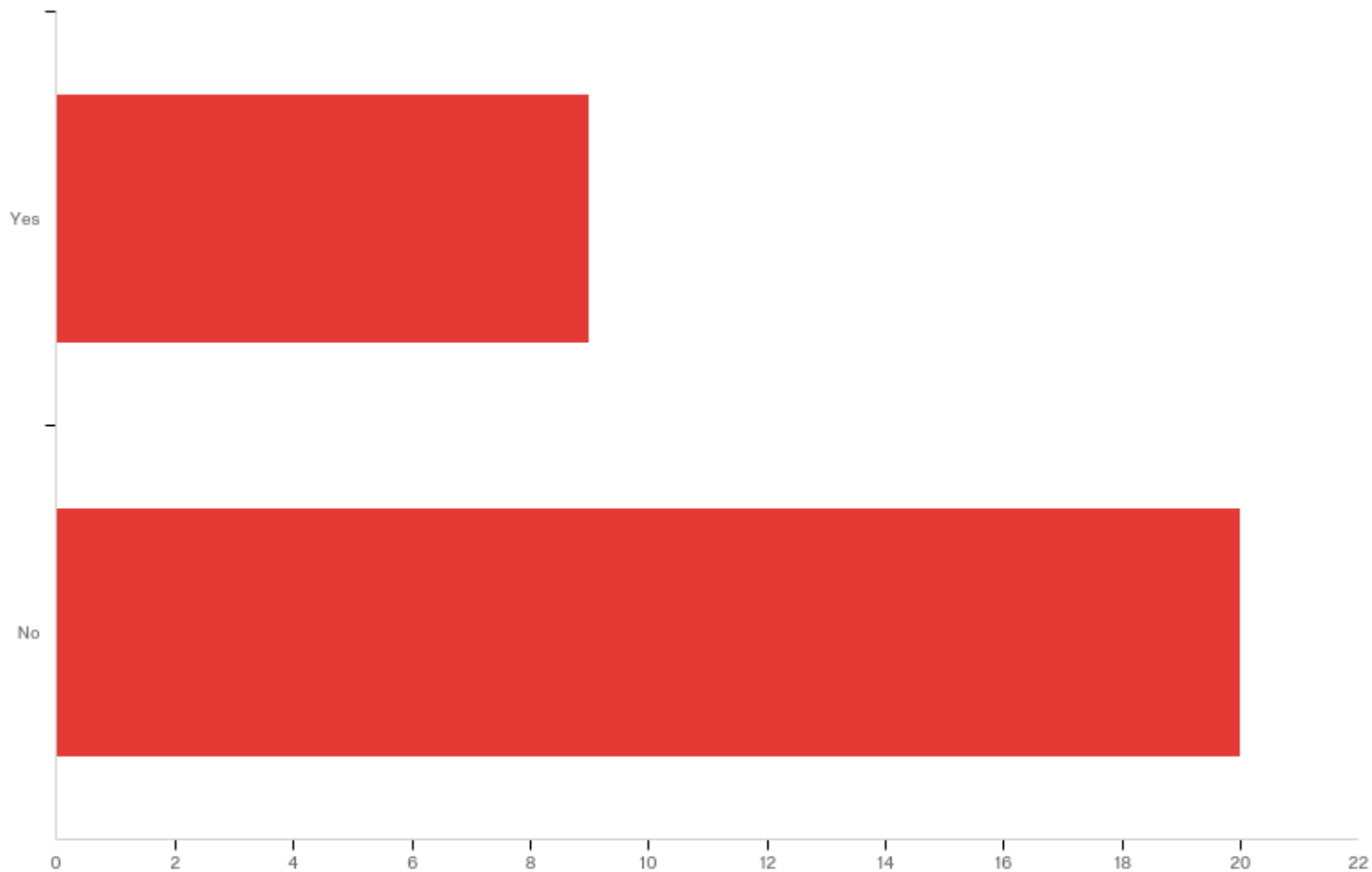
Q30 - Please indicate what incentive programs your RHC is involved in:



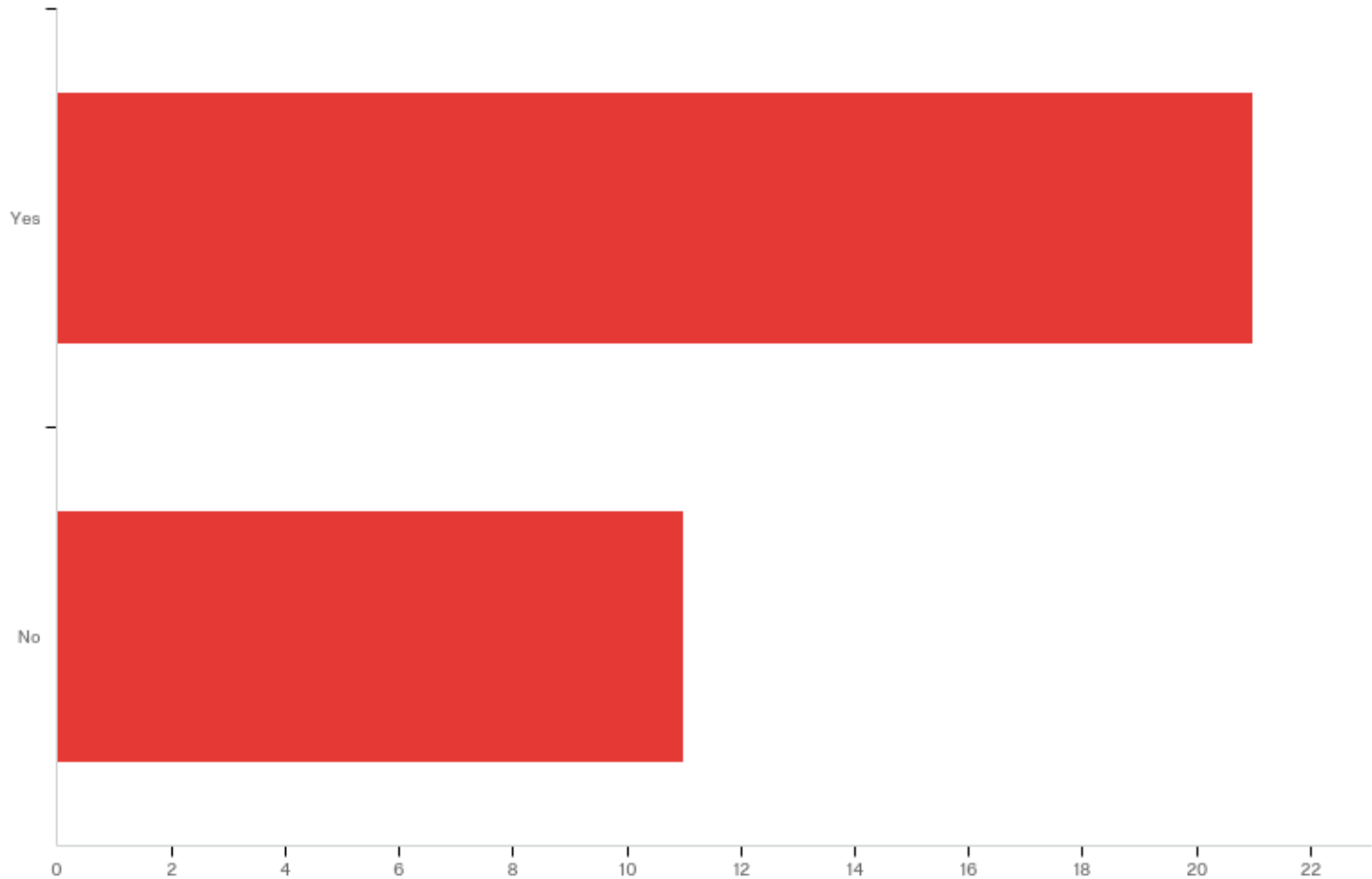
Q32 - Does this RHC collect benchmarking data surrounding operations and finances?



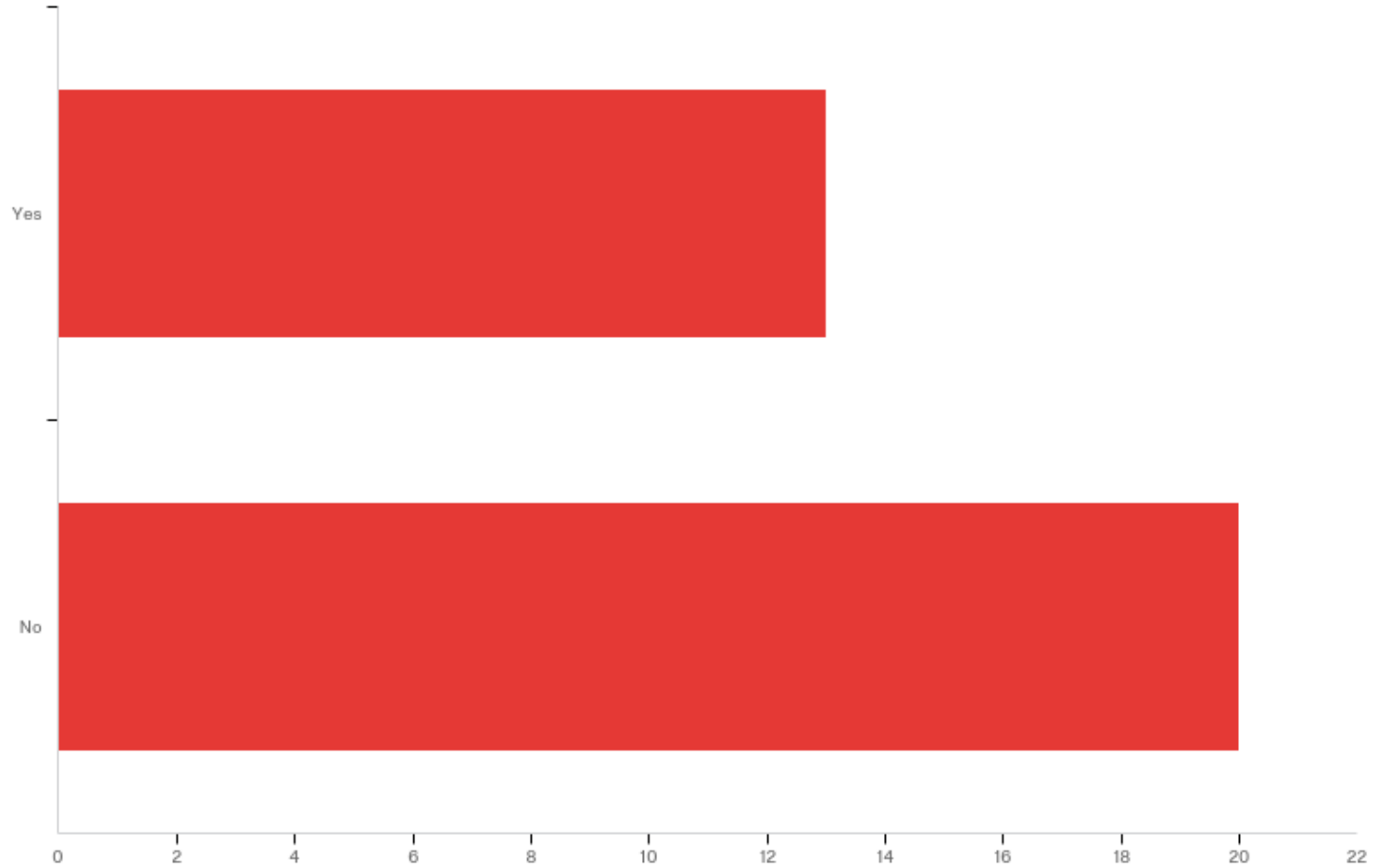
Q38 - Is this RHC enrolled in the Practice Operations National Database (POND)?



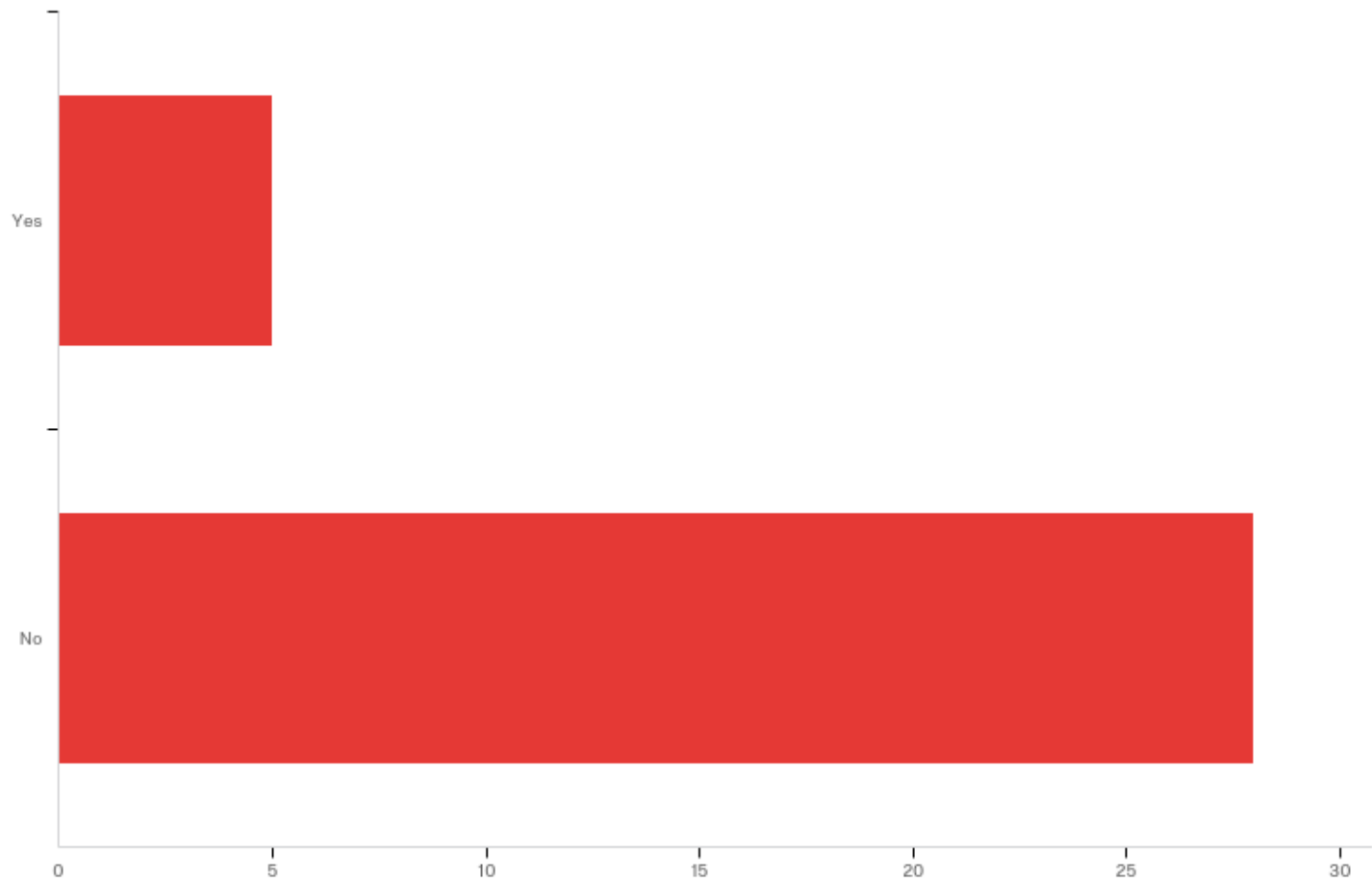
Q33 - Is this RHC affiliated with a Provider Network Organization?



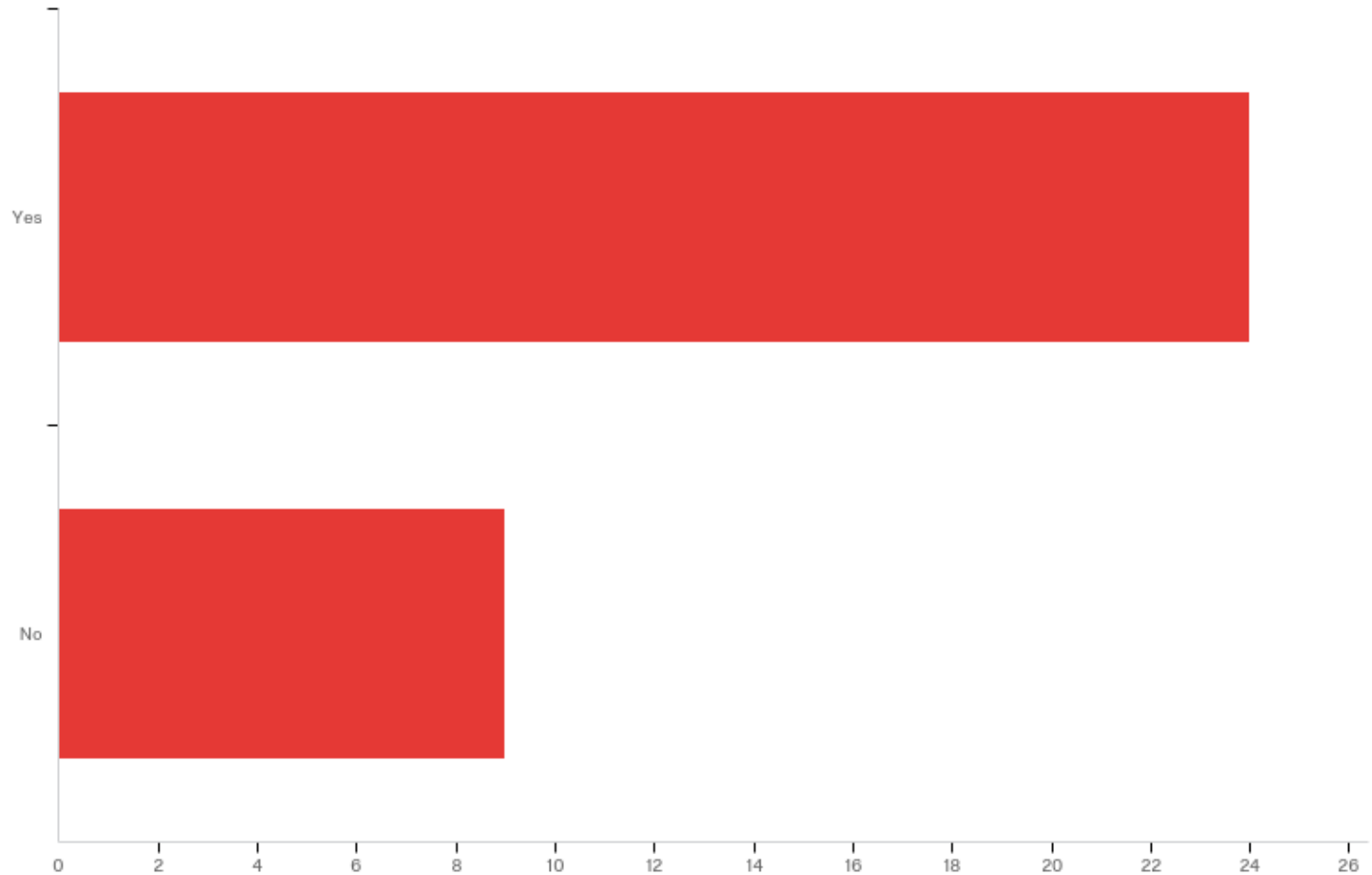
Q34 - Is this RHC providing behavioral health services?



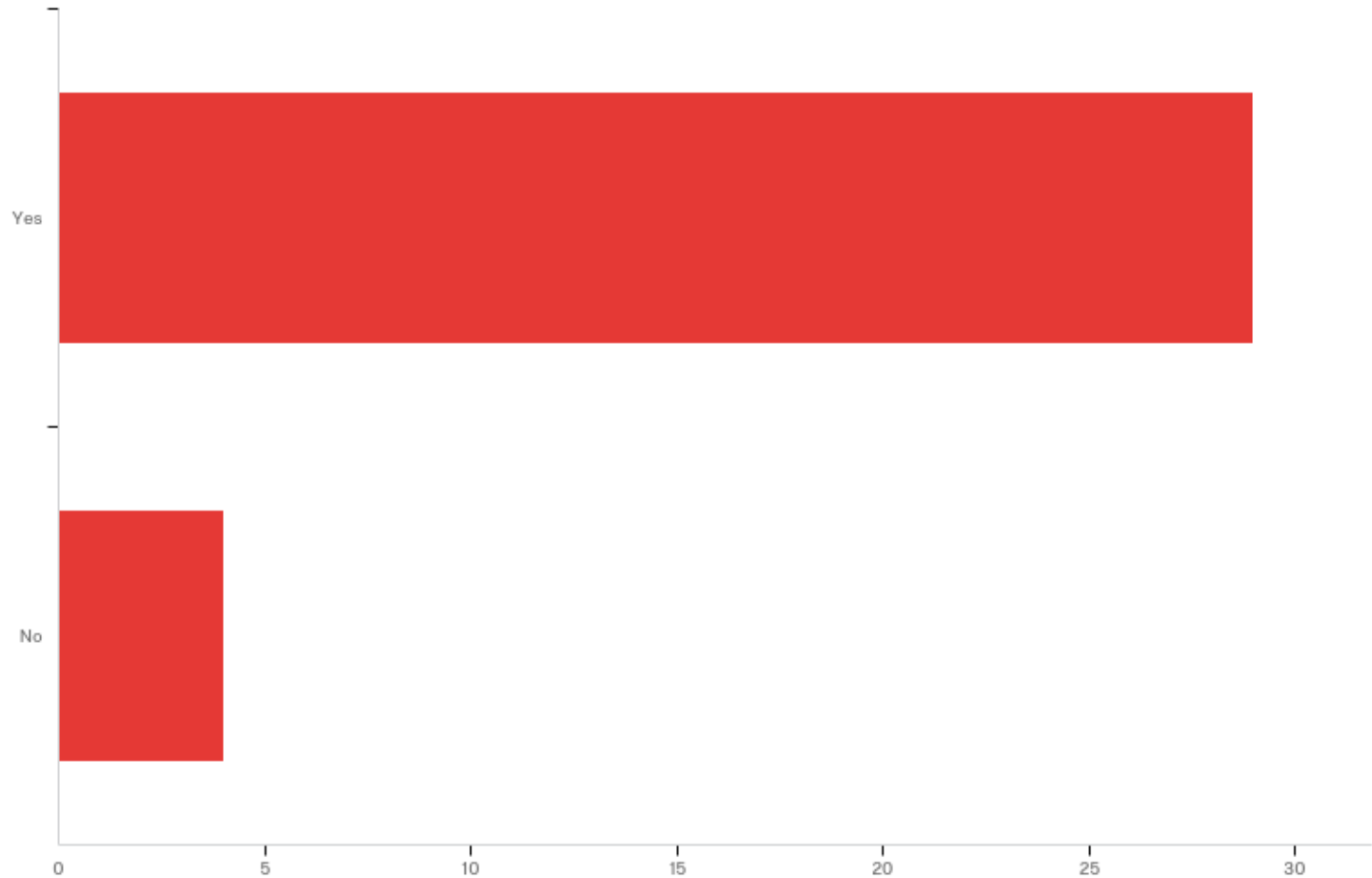
Q35 - Is this RHC providing telehealth services?



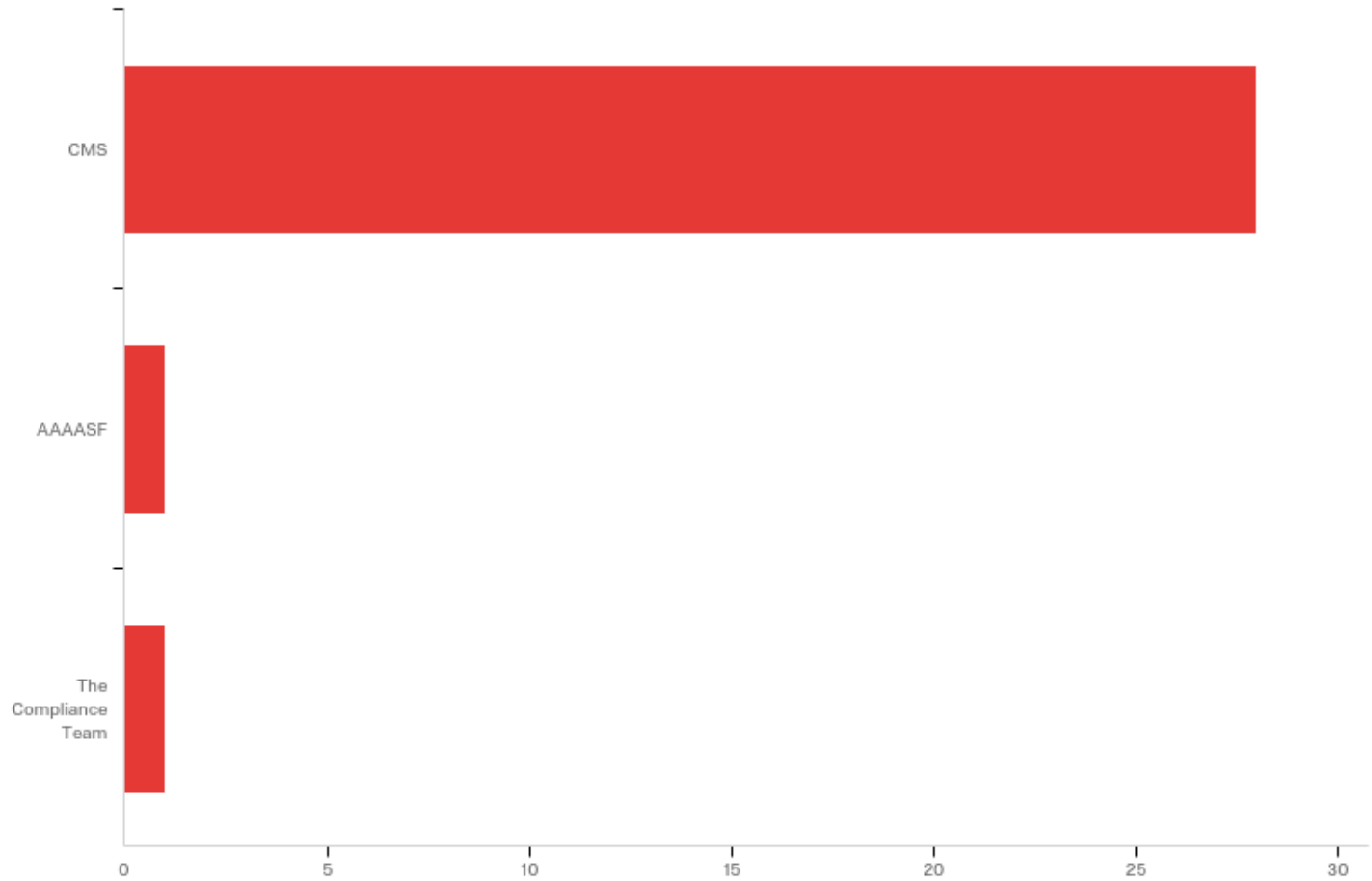
Q36 - Does this RHC have a care-coordinator on staff?



Q37 - Does this RHC participate in care coordination models?



Q36 - What entity is your clinic certified by?



2018 Education and Meeting Outlook

- MRHC Network Quarterly Meetings
 - Schedule 2019 dates
- Practice Manager Workshop meeting
 - Is this still of value
- Coding Boot Camp
 - Coders and Billers
 - Providers



NARHC Certified Rural Health Clinic Professional Certification

As an RHC professional it is important to know the numerous key aspects of running an RHC...

- The course consisted of 4 modules: Admin & Finance, Billing & Coding, Human Resources, and Regulatory Compliance & Quality.
- 30 hours of learning material.
 - Erin Inman VP of Primary Health
 - Malissa Becksvoort Director of Operations
 - Dr Chris Brenner
 - Dr Philip Henderson
 - Dr Edward Millermaier
 - Tammy Anderson Practice Manager
 - Emily Welker Operations Specialists
 - Dr Kristopher Brenner
 - Juliane Giles Practice Manager
 - Lacey Sherlock
 - Jill Oesterle

The next course will be offered March 2019 in San Antonio, Texas. Registration will open January 2nd, 2019.



National Association Rural Health Clinic – Key Messages

Legislative Update ~ Senate Finance Hearing

Senator Wyden

“We have been at it for almost two and a half hours. You all have been terrific, but what I am struck by is I don’t think we have mentioned, over the course of two and a half hours, what is really the backbone of rural health care. Literally, from sea-to-shining-sea, and that is **RURAL HEALTH CLINICS...**”



National Association Rural Health Clinic – Key Messages

The future direction of healthcare

Will Rogers once said:

When the end of the world comes, I want to be in Missouri...

Because Everything comes to Missouri three years after it's been everywhere else...

The rural corollary

When changes come to how healthcare is delivered and paid for, I want to be in rural America....

Because every change in healthcare comes to rural America 3 years after it's been everywhere else...



National Association Rural Health Clinic – Key Messages

- Over arching messages....
 - Quality is coming
 - Recognize RHC value in the world of Population Health

Ongoing Climb:

Always be asking, “ How can we do things better?”

