**MICAQ QN Mission Statement:** As a premier system of quality, the Michigan Critical Access Hospital Quality Network (MICAQ QN) will be a model in developing processes that demonstrate the high-quality service provided by CAHs. MICAQ QN will identify opportunities for change that lead to continued improvement in the health status of the population we serve.

**MICAQ QUALITY NETWORK MEETING**

**8:30-9:00 Networking Time**

9:00-11:30

**Theme: Connecting MI CAHs – No CAH Left Behind!**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>8:30-9:00</td>
<td>Networking Time: Bring your coffee and network!</td>
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<td>• Note: Dr. Jevon McFadden, and Linda Scott from MDHHS will join us at this time for an “open-office hours” type format to answer any questions related to COVID-19, or Monkeypox. Please bring your questions!</td>
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<td>9:00-9:10</td>
<td>Welcome and New Member Introductions/Member Recognitions</td>
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<td>Mariah Hesse, Sparrow Clinton Hospital</td>
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<td>9:10-10:00</td>
<td>Strategy Group #2– Data Management and Analysis</td>
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<td>MICAQ QN Core Measure Report (Q4 21)</td>
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<td>Strategy Group #2 Update</td>
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<td>MI CAH Quality Scorecards Showcase – Helen Newberry Joy</td>
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<td>Michigan Value Collaborative (MVC Update)</td>
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<td>Medicare Beneficiary Quality Improvement Program (MQBIP) Overview and HRSA Top 10 Award Methodology</td>
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<td>Jeff Nagy, MCRH</td>
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<td>Jen Monzo, McKenzie Health System</td>
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<td>Kena Nicholson, Helen Newberry Joy Hospital</td>
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<td>Chelsea Andrews, Bonnie Cheng, MVC</td>
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<td>Mariah Hesse, Sparrow Clinton Hospital</td>
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<td>Crystal Barter, MCRH</td>
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<td>10:00-10:30</td>
<td>Safety Story: Lessons Learned</td>
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<td>Note: MICAQ QN members are encouraged to use this time to <strong>share lessons learned surrounding patient safety with their peers. Topics are open to any and all</strong>, but the following have been posed by the MICAQ QN EC as conversation starters.</td>
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<td>• Behavioral Health Patient Sitters – what are organizations doing to meet this need?</td>
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<td>• Accrediting bodies are focusing on reducing risk during suicide care policies. What challenges/successes can you share with your peers?</td>
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<tr>
<td>10:30-10:45</td>
<td>Lessons Learned from May MICAQ QN Meeting</td>
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<td>Follow up on May 20th Medication Safety Error Discussion</td>
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<td>• What did you take back to your organization? Please bring one item to share with the group.</td>
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<td>• As a reminder, the summary document and meeting notes can be found on the MCRH website.</td>
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<td>10:45-11:05</td>
<td>Discussion: Hospitals across the state are seeing patients with higher acuity levels – what is your organization doing to accommodate this higher level of acuity? Are you using an acuity matrix tool? Nurse to patient ratio changes?</td>
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<td>11:05-11:30</td>
<td>Discussion Topic:</td>
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<td>• EMS Operations: EMS is stretched thin, and this</td>
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**MICAQ QN Vision Statement:** MICAQ QN will be known as the statewide and national leader in the measurement of healthcare quality for Critical Access Hospitals (CAHs).
impacts many aspects of hospital operations/patient care. What is your organization doing to mitigate these challenges? Are you working with MCA boards? Limiting transfers (time, etc)

- How does this impact Quality? What happens when patients are in our facilities longer? What does the care look like and how are organizations managing? (i.e. just in time training, does the patient stay in the ED, transfer to inpatient?).

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<tr>
<th>11:30</th>
<th>Wrap up and Next Steps</th>
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<tr>
<td></td>
<td>November 10th, MICAH QN Meeting (in conjunction with MI CAH Conference)</td>
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<td>Save The Date Link</td>
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Mariah Hesse, Sparrow Clinton