“Every patient deserves exemplary care.”
The provider must focuses on what matters most to Patients ..... Safety, Honesty & Caring®
The Compliance Team, Inc
Exemplary Provider™ Accreditation Program

Our accreditation advisors work with you every step of the way!

* Conference call series with advisor
* Q&A via e-mail
* TCT website access for resources
The Compliance Team, Inc
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Standards Overview

* Universal Standards

* Specialty Standards
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Overview

**Universal Standards**

* Corporate Compliance
* Administration
* Human Resources
* Quality Improvement
* Risk Management
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Overview

**Specialty Standards**

* Equipment Management
* Infection Control
* Patient Services
* Diagnostic Services
* Government/Regulatory
Third Party Recognition of Quality through Accreditation & EP Status

1. Differentiates your company from competition

2. Outside agency VALIDATES Your Quality to customers

3. Sends POWERFUL message to community served
TCT Accreditation Success Stories:

Approximately 5,000 Providers accredited since 2006
Approximately 2,500 Pharmacies currently accredited
1000 in rural America
Operational Aspects of What makes The Compliance Team, Inc different?

Easy to understand Quality Standards with Compliance Guidelines instead of cumbersome manuals and pages of details.
Operational Aspects of What makes

<table>
<thead>
<tr>
<th>Policies &amp; procedures</th>
<th>Standards</th>
<th>Need</th>
<th>Have</th>
<th>Pol #</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Storage, handling and dispensing of drugs</td>
<td>DRG 1.0</td>
<td>____</td>
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**Forms**

| Records of the receipt and disposition of all scheduled drugs | DRG 1.0 | ____ | ____ |

**Actions to be Take**

<table>
<thead>
<tr>
<th>Standards</th>
<th>Need</th>
<th>Have</th>
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</thead>
<tbody>
<tr>
<td>Schedule II drugs properly secured</td>
<td>DRG 1.0</td>
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<tr>
<td>Process for complete and legible labeling</td>
<td>DRG 1.0</td>
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<tr>
<td>Containers meet Poison Prevention Pkg. Act</td>
<td>DRG 1.0</td>
<td>____</td>
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<tr>
<td>Drug reference and antidote info available</td>
<td>DRG 1.0</td>
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</tr>
<tr>
<td>Annual review of Pharmaceutical policy</td>
<td>DRG 1.0</td>
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**Additional Notes:**

_________________________________________________________________
_________________________________________________________________
_________________________________________________________________
What makes The Compliance Team, Inc different?
“Accreditation Simplified”

One on One Teleconferences and Webinars with a Personal Advisor to guide through accreditation preparation included.
What makes The Compliance Team, Inc different? “Accreditation Simplified”

Electronic Benchmarking to track Patient Outcomes Data and compare to National database, a required CMS standard that others pay extra.

*TCT’s Electronic Benchmarking tool allows Exemplary Provider™ accreditation clients to compare their patient satisfaction results to their peers around the country. Many participating DMEPOS, pharmacy and specialty providers use TCT’s data collection and benchmarking portal to help them grow their businesses by using their comparative data reports as a marketing tool to referral sources and to go after desired managed care contracts.*
What makes The Compliance Team, Inc different? “Certification/Accreditation Simplified”

All Program Elements included in a single price.

All contracts are for 3 years
The Compliance Team allows Providers of all sizes to break down contract fees into 3 annual payments.
Company Contact Overview

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